

Emergency Response Times - Hazard Class 2



Reporting period: 01 January to 30 March 2018

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response <small>These figures represent the service provided to the community by CFA in an emergency</small>			Brigade Area Response <small>These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency</small>		
				Number of incidents the standard of 8 minutes was met by any brigade	% of incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	210	89	87	98%	06:41	86	97%	06:41
02	Castlemaine	34	10	7	70%	09:42	4	40%	09:51
02	Eaglehawk	30	13	10	77%	08:44	6	46%	11:08
02	Kangaroo Flat	46	28	25	89%	08:40	23	82%	08:40
04	Portland	50	20	19	95%	07:32	19	95%	07:32
05	Hamilton	42	14	12	86%	09:14	12	86%	09:14
05	Warrnambool	137	77	75	97%	07:28	74	96%	07:28
07	Belmont	153	99	95	96%	07:11	90	91%	07:15
07	Corio	232	149	136	91%	07:47	132	89%	07:55
07	Geelong City	247	184	175	95%	07:00	174	95%	07:00
07	Geelong West	19	12	8	67%	08:36	7	58%	09:41
07	Lara	68	31	18	58%	13:38	18	58%	12:04
07	Torquay	48	26	13	50%	11:31	13	50%	10:51
08	Berwick	118	22	22	100%	06:56	22	100%	06:56
08	Carrum Downs	91	40	31	78%	08:34	30	75%	08:51
08	Cranbourne	234	105	98	93%	07:35	93	89%	08:10
08	Dandenong	363	197	163	83%	08:56	154	78%	09:00
08	Edithvale	42	19	9	47%	10:59	6	32%	12:36
08	Frankston	343	139	132	95%	07:06	132	95%	07:06
08	Hallam	246	84	76	91%	07:51	72	86%	08:11
08	Hampton Park	87	48	39	81%	08:21	10	21%	12:42
08	Keysborough	37	19	17	90%	08:01	13	68%	10:51
08	Langwarrin	44	12	9	75%	09:14	8	67%	09:14
08	Mornington	103	42	42	100%	05:26	42	100%	05:26
08	Mt Eliza	51	22	16	73%	10:04	12	55%	10:25
08	Narre Warren	52	15	11	73%	09:47	10	67%	09:47
08	Noble Park	81	31	31	100%	06:43	15	48%	08:39
08	Pakenham	118	50	45	90%	07:24	44	88%	10:19
08	Patterson River	116	46	45	98%	07:39	44	96%	07:39
08	Rosebud	109	47	42	89%	09:17	42	89%	09:17
08	Springvale	172	81	78	96%	07:33	67	83%	08:20
08	Wonthaggi	38	11	4	36%	17:01	4	36%	12:46
10	Sale	49	13	4	31%	11:29	4	31%	11:29
11	Bairnsdale	43	14	10	71%	11:19	10	71%	11:19
13	Bayswater	61	34	33	97%	06:54	24	71%	08:16
13	Boronia	146	97	94	97%	05:27	93	96%	05:22
13	Chirnside Park	23	15	11	73%	08:51	9	60%	09:55
13	Ferntree Gully	48	23	22	96%	07:59	14	61%	09:26
13	Healesville	40	18	9	50%	12:29	9	50%	12:29
13	Lilydale	44	28	20	71%	09:35	19	68%	11:05
13	Mooroolbark	20	12	8	67%	08:23	7	58%	09:38
13	Mt Evelyn	23	11	4	36%	09:16	4	36%	09:16
13	Rowville	84	46	43	94%	07:19	42	91%	07:19
13	Scoresby	81	52	48	92%	07:34	15	29%	11:01
13	Upwey	18	11	8	73%	09:57	8	73%	10:07
13	Warrandyte	46	26	26	100%	07:11	5	19%	11:20
14	Caroline Springs	215	123	100	81%	09:02	93	76%	09:29
14	Craigieburn	161	87	79	91%	07:32	75	86%	08:10
14	Diamond Creek	21	10	7	70%	08:38	7	70%	09:49
14	Eltham	69	38	36	95%	07:42	35	92%	07:57
14	Epping	92	45	35	78%	09:09	23	51%	11:36
14	Greenvale	39	21	18	86%	09:55	15	71%	14:34
14	Hoppers Crossing	159	82	73	89%	08:09	71	87%	08:12
14	Melton	215	116	99	85%	08:38	99	85%	08:33
14	Mernda	54	16	8	50%	09:30	6	38%	11:26
14	Point Cook	78	44	42	96%	07:00	40	91%	06:25
14	South Morang	46	28	26	93%	07:44	26	93%	07:44
14	Sunbury	112	57	53	93%	07:10	53	93%	07:10
14	Werribee	125	40	40	100%	07:00	24	60%	11:37
14	Wyndham Vale	39	15	13	87%	08:09	13	87%	08:09

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15	Ballarat	98	24	20	83%	13:01	7	29%	16:56
15	Ballarat City	168	108	105	97%	06:04	104	96%	06:07
15	Lucas	42	18	16	89%	08:09	14	78%	08:51
15	Sebastopol	49	22	21	96%	07:26	14	64%	10:33
15	Wendouree	72	40	29	73%	08:40	11	28%	12:06
16	Stawell	34	14	10	71%	09:17	10	71%	09:17
18	Mildura	122	66	63	96%	07:00	63	96%	07:00
20	Kyabram	26	17	13	77%	09:04	13	77%	08:54
22	Shepparton	168	75	73	97%	07:03	73	97%	07:03
23	Benalla	38	18	8	44%	10:31	8	44%	10:31
23	Wangaratta	71	29	26	90%	08:02	26	90%	08:02
24	Wodonga	111	66	64	97%	06:56	64	97%	06:56
27	Churchill	26	11	6	55%	11:01	6	55%	NULL
27	Moe	54	23	8	35%	11:15	7	30%	11:15
27	Morwell	86	48	44	92%	07:41	43	90%	12:50
27	Traralgon	81	27	27	100%	06:41	27	100%	06:41
27	Traralgon West	20	11	10	91%	06:35	3	27%	NULL

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 15 April 2018 and may be subject to change.