

Emergency Response Times - Hazard Class 3



Reporting period: 01 April to 30 June 2017

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Community Response				Brigade Area Response			
		Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of incidents the standard of 10 minutes was met by any brigade	% of incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	171	27	26	96%	07:31	26	96%	07:08
06	Colac	39	14	12	86%	10:08	12	86%	10:08
07	Belmont	133	14	14	100%	05:54	14	100%	05:54
07	Corio	229	33	30	91%	08:47	30	91%	08:36
07	Geelong City	224	33	31	94%	08:48	31	94%	08:48
07	Leopold	31	16	11	69%	11:20	8	50%	11:29
07	Torquay	35	16	13	81%	10:37	12	75%	11:36
08	Baxter	33	10	10	100%	08:56	9	90%	08:56
08	Berwick	83	24	23	96%	09:29	21	88%	09:33
08	Carrum Downs	75	34	32	94%	08:51	29	85%	10:14
08	Cranbourne	199	13	13	100%	08:10	11	85%	06:55
08	Dandenong	342	31	29	94%	07:17	28	90%	06:31
08	Frankston	254	45	42	93%	09:17	42	93%	08:33
08	Hallam	247	30	29	97%	08:00	27	90%	08:40
08	Hampton Park	63	12	11	92%	09:52	6	50%	17:08
08	Hastings	49	24	23	96%	09:32	22	92%	09:40
08	Koo Wee Rup	14	11	10	91%	09:29	10	91%	09:29
08	Mornington	81	10	10	100%	05:06	10	100%	05:06
08	Patterson River	123	11	11	100%	06:50	10	91%	06:50
08	Phillip Island	41	11	5	46%	16:16	5	46%	16:16
08	Rosebud	76	19	19	100%	07:18	19	100%	07:18
08	Rye	31	18	13	72%	11:37	11	61%	12:46
08	Springvale	179	20	20	100%	08:14	19	95%	08:28
09	Warragul	38	13	12	92%	09:51	11	85%	11:04
11	Bairnsdale	51	16	13	81%	10:33	13	81%	10:33
12	Kilmore	28	14	12	86%	10:01	12	86%	10:01
12	Wallan	43	12	8	67%	13:45	8	67%	12:04
13	Emerald	20	10	7	70%	10:48	6	60%	NULL
13	Rowville	60	10	10	100%	06:42	10	100%	06:42
14	Caroline Springs	140	34	29	85%	10:15	22	65%	12:10
14	Craigieburn	135	24	22	92%	09:08	21	88%	08:57
14	Doreen	29	20	17	85%	10:15	17	85%	10:15
14	Hoppers Crossing	124	16	15	94%	09:33	13	81%	13:50
14	Kal Kallo	28	10	6	60%	12:06	3	30%	NULL
14	Melton	140	20	18	90%	07:24	18	90%	07:24
14	Mernda	28	15	11	73%	12:08	8	53%	13:02
14	Point Cook	61	13	11	85%	11:37	11	85%	11:37
14	Rockbank	24	10	10	100%	08:37		0%	NULL
14	Sunbury	62	19	18	95%	08:48	18	95%	08:48
14	Truganina	67	26	24	92%	09:19	12	46%	14:48
14	Werribee	97	41	38	93%	08:39	37	90%	09:08
15	Ballarat	84	15	11	73%	11:04	5	33%	13:15
15	Buninyong	31	15	15	100%	09:37	15	100%	09:37
16	Ararat	37	11	10	91%	09:58	9	82%	10:05
18	Donald	12	10	6	60%	13:09	6	60%	13:09
18	Mildura	112	14	13	93%	07:52	13	93%	07:52
18	Swan Hill	33	11	10	91%	09:16	10	91%	09:16
20	Echuca	33	20	19	95%	09:49	19	95%	09:49
22	Euroa	16	12	11	92%	09:38	11	92%	09:38
22	Mooroopna	37	10	10	100%	05:55	7	70%	NULL
22	Shepparton	164	17	17	100%	08:02	17	100%	08:02
22	Tatura	20	10	9	90%	09:57	9	90%	09:57
22	Yarrawonga	23	12	11	92%	09:36	11	92%	09:36

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.
 This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.
 Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.
 For the Community Response columns, where the service delivery standard is met by any brigade, this may be a CFA brigade outside of the Brigade Area, MFB Station or SES Unit.
 For the Brigade Area Response columns, where the brigade responded to less than ten emergencies incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.
 This table may contain data for MFB stations responding as a CFA Brigade into its own Brigade Area where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 20 October 2017 and may be subject to change.