

# Emergency Response Times - Hazard Class 4



Reporting period: 01 April to 30 June 2017

Hazard Class 4 primarily involves natural surroundings in terms of bush and grassland, but also involves isolated dwellings and structures within those areas. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4	Community Response <small>These figures represent the service provided to the community by CFA in an emergency</small>			Brigade Area Response <small>These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency</small>		
				Number of incidents the standard of 20 minutes was met by any brigade	% of incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 20 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 20 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Malmsbury	22	17	17	100%	11:09	16	94%	10:59
07	Little River	15	10	10	100%	15:45	10	100%	15:45
08	Moorooduc	14	10	10	100%	11:27	10	100%	11:27
14	Kal Kallo	28	14	14	100%	14:06	14	100%	18:58
14	Truganina	67	12	12	100%	14:22	12	100%	15:40

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.  
 This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.  
 Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.  
 For the Community Response columns, where the service delivery standard is met by any brigade, this may be a CFA brigade outside of the Brigade Area, MFB Station or SES Unit.  
 For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.  
 This table may contain data for MFB stations responding as a CFA Brigade into its own Brigade Area where MFB has moved up to support a CFA integrated brigade.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 20 October 2017 and may be subject to change.