



Emergency Response Times - Hazard Class 3

Reporting period: 01 January to 31 March 2026

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Kyneton	33	24	21	88%	10:06
02	Maryborough	34	14	12	86%	10:02
02	Romsey	15	11	10	91%	08:40
02	Woodend	22	10	9	90%	09:10
05	Hamilton	34	14	13	93%	09:10
06	Camperdown	15	12	10	83%	10:22
07	Geelong West	32	17	16	94%	09:48
07	Head	21	12	6	50%	13:07
08	Baxter	30	15	14	93%	10:00
08	Carrum Downs	90	15	15	100%	09:22
08	Dromana	51	19	18	95%	08:41
08	Hastings	69	34	32	94%	09:37
08	Keysborough	41	16	15	94%	09:01
09	Drouin	46	15	12	80%	10:39
09	Inverloch	27	19	14	74%	10:18
09	Warragul	60	27	17	63%	11:36
10	Sale	71	34	22	65%	11:24
11	Lakes Entrance	35	10	9	90%	09:55
12	Broadford	30	12	4	33%	14:56
12	Kilmore	46	14	12	86%	14:40
12	Wallan	65	28	12	43%	14:59
13	Emerald	23	11	11	100%	08:10
14	Diggers Rest	26	18	14	78%	11:29
14	Kalkallo	101	66	31	47%	12:56
14	Rockbank	96	42	26	62%	12:16
14	Werribee	164	61	55	90%	09:11
14	Wollert & District	74	35	21	60%	13:12
14	Wyndham Vale	117	49	47	96%	09:45



Emergency Response Times - Hazard Class 3

Reporting period: 01 January to 31 March 2026

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
15	Bacchus Marsh	71	10	9	90%	10:00
15	Ballarat	117	46	40	87%	10:36
15	Buninyong-Mt Helen	30	16	14	88%	10:59
15	Creswick	27	10	5	50%	12:37
15	Daylesford	33	12	7	58%	11:26
15	Wendouree	96	40	39	98%	09:00
16	Ararat	54	13	12	92%	09:53
17	Horsham	80	11	9	82%	11:01
18	Red Cliffs	35	26	14	54%	15:55
18	Swan Hill	46	29	23	79%	10:27
20	Echuca	42	12	11	92%	09:58
20	Kyabram	32	16	15	94%	09:23
20	Rochester	16	10	8	80%	10:27
22	Cobram	49	17	7	41%	13:40
22	Euroa	30	14	13	93%	10:52
22	Numurkah	18	10	7	70%	10:40
22	Yarrawonga	34	16	15	94%	09:50
23	Benalla	36	17	11	65%	12:48
27	Churchill	24	13	11	85%	12:08

Footnote:
Brigade Areas that had less than ten emergency incidents have been excluded.
This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.
Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.
For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:
This table is provided for information purposes only. The data is accurate as at 16 April 2026 and may be subject to change.