

Emergency Response Times - Hazard Class 2

Reporting period: 01 January to 31 March 2026



Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	32	21	5	24%	11:42
02	Eaglehawk	41	24	23	96%	07:56
02	Kangaroo Flat	47	22	22	100%	07:15
06	Colac	61	16	14	88%	09:02
07	Connewarre	26	13	4	31%	12:07
07	Drysdale	27	15	6	40%	10:12
07	Grovedale	54	36	21	58%	10:30
07	Highton	27	16	12	75%	09:01
07	Leopold	35	20	12	60%	09:39
07	Queenscliff	21	12	4	33%	11:11
07	Torquay	62	41	12	29%	12:46
08	Beaconsfield	28	13	7	54%	10:36
08	Berwick	142	70	68	97%	07:07
08	Carrum Downs	90	51	36	71%	09:44
08	Clyde	84	43	14	33%	11:56
08	Edithvale	36	23	20	87%	08:20
08	Hampton Park	97	63	46	73%	09:06
08	Hastings	69	10	9	90%	07:57
08	Keysborough	41	15	12	80%	08:14
08	Langwarrin	37	13	9	69%	09:41
08	Mt Eliza	43	23	19	83%	08:26
08	Narre Warren	56	31	31	100%	07:40
08	Narre Warren North	27	16	12	75%	08:42
08	Noble Park	77	29	29	100%	06:52
08	Officer	55	24	22	92%	07:28
08	Phillip Island	56	18	7	39%	09:54
08	Rye	66	28	14	50%	10:42

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08	Skye	40	17	17	100%	07:45
08	Somerville	24	14	14	100%	07:24
08	Sorrento	43	18	5	28%	12:24
08	Wonthaggi	52	21	5	24%	11:04
09	Drouin	46	13	10	77%	10:35
11	Bairnsdale	62	32	18	56%	11:42
13	Bayswater	54	39	39	100%	06:46
13	Belgrave	17	13	9	69%	09:43
13	Chirnside Park	33	17	14	82%	08:55
13	Ferntree Gully	58	34	32	94%	07:29
13	Healesville	47	15	9	60%	09:23
13	Lilydale	54	28	22	79%	08:48
13	Montrose	33	13	12	92%	07:45
13	Mooroolbark	30	20	16	80%	08:14
13	Scoresby	91	61	55	90%	07:46
13	The Basin	27	12	12	100%	07:14
13	Upper Ferntree Gully	25	16	15	94%	07:56
13	Warrandyte	53	26	25	96%	07:10
14	Diamond Creek	26	15	11	73%	08:12
14	Doreen	23	12	6	50%	09:26
14	Epping	82	53	41	77%	08:48
14	Mernda	44	21	15	71%	09:01
14	Plenty	25	10	9	90%	07:05
14	Werribee	164	37	26	70%	09:12
14	Wyndham Vale	117	21	15	71%	08:57
15	Bacchus Marsh	71	27	17	63%	11:12
15	Ballarat	117	21	21	100%	07:04

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15	Sebastopol	64	37	30	81%	08:37
15	Wendouree	96	25	20	80%	08:29
16	Ararat	54	19	13	68%	10:40
16	Stawell	38	21	13	62%	08:54
17	Horsham	80	27	7	26%	12:18
22	Mooroopna	48	15	11	73%	09:29
27	Traralgon West	32	15	13	87%	08:08

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 April 2026 and may be subject to change.