



Emergency Response Times - Hazard Class 2

Reporting period: 01 October to 31 December 2025

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	39	18	16	89%	08:05
02	Golden Square	38	13	12	92%	07:40
02	Kangaroo Flat	39	16	16	100%	06:54
05	Hamilton	33	10	6	60%	09:10
07	Connewarre	16	14	3	21%	11:24
07	Drysdale	25	12	4	33%	10:53
07	Grovedale	50	40	24	60%	09:59
07	Highton	19	13	12	92%	07:51
07	Leopold	30	14	7	50%	09:34
07	Queenscliff	17	13	3	23%	13:01
07	Torquay	34	27	15	56%	12:04
08	Beaconsfield	40	19	11	58%	10:35
08	Berwick	155	81	77	95%	07:04
08	Carrum Downs	82	46	38	83%	09:49
08	Clyde	90	41	22	54%	09:58
08	Edithvale	36	17	16	94%	07:52
08	Hampton Park	97	53	42	79%	08:48
08	Langwarrin	29	11	6	55%	10:06
08	Mt Eliza	30	16	14	88%	08:10
08	Narre Warren	71	39	37	95%	07:41
08	Narre Warren North	29	12	8	67%	09:57
08	Noble Park	56	22	22	100%	06:18
08	Officer	60	27	25	93%	07:42
08	Phillip Island	31	12	3	25%	14:41
08	Rye	38	19	13	68%	10:17
08	Skye	31	15	14	93%	07:44
08	Somerville	38	22	21	96%	07:10



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08	Sorrento	31	19	10	53%	11:50
08	Wonthaggi	49	22	7	32%	12:15
11	Bairnsdale	49	26	11	42%	13:57
12	Seymour	36	21	1	5%	14:16
13	Bayswater	43	34	32	94%	06:38
13	Chirnside Park	29	19	17	90%	08:08
13	Ferntree Gully	52	24	24	100%	06:25
13	Healesville	40	10	4	40%	09:43
13	Lilydale	68	48	32	67%	09:17
13	Montrose	44	25	24	96%	07:10
13	Mooroolbark	36	25	17	68%	09:33
13	Scoresby	93	66	56	85%	08:57
13	Upper Ferntree Gully	19	12	11	92%	07:41
13	Warrandyte	47	28	23	82%	08:15
14	Doreen	35	15	7	47%	09:44
14	Epping	92	63	46	73%	09:29
14	Mernda	43	23	17	74%	09:58
14	Werribee	140	31	26	84%	08:28
15	Bacchus Marsh	82	20	16	80%	08:54
15	Ballarat	100	21	18	86%	08:09
15	Sebastopol	52	36	28	78%	08:34
15	Wendouree	83	32	23	72%	08:28
16	Ararat	57	20	9	45%	12:46
16	Stawell	33	11	5	46%	11:48
17	Horsham	69	23	11	48%	10:44
20	Echuca	56	16	15	94%	08:00



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Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 January 2026 and may be subject to change.