

Bushfire planning referral pathway



All Victorians need to be ready to act if bushfire threatens, but some people require support to prepare their plan and leave early. On an Extreme or Catastrophic rated day, the safest option for people living in a high-risk bushfire area is to leave early – especially if they have a physical disability, are older, or have difficulty thinking clearly or acting quickly under stress.

My client does not have an adequate Bushfire Survival Plan and/or lives in a Bushfire Management Overlay (BMO)

❶ *Refer back to your own organisation to a suitably trained staff member.*



My organisation does not have anyone else to help

Contact a family member to tell them about your concern and ask that they assist the client.



My client has no family or the family cannot help. What should I do?

With their permission, refer your client to CFA by emailing communityprograms@cfa.vic.gov.au. CFA can provide your client with free bushfire advice and conduct a property visit if needed.

As a service provider you can add your client to the Vulnerable Persons Register if they meet the criteria. Your client will need to consent to being listed. If the resident does not meet the criteria for the Register you can reach out to CFA for advice and support.