



Emergency Response Times - Hazard Class 3

Reporting period: 01 July to 30 September 2025

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	40	10	5	50%	11:15
02	Kyneton	25	14	10	71%	10:28
02	Maryborough	21	10	8	80%	10:53
05	Hamilton	31	16	16	100%	09:27
06	Camperdown	13	10	9	90%	09:09
08	Baxter	26	15	14	93%	09:48
08	Dromana	49	23	22	96%	09:08
08	Hastings	42	15	14	93%	09:34
09	Drouin	31	10	9	90%	08:14
09	Warragul	39	19	12	63%	12:12
10	Sale	48	16	14	88%	11:39
11	Lakes Entrance	28	15	9	60%	13:30
12	Beveridge	31	15	8	53%	15:35
12	Kilmore	37	13	10	77%	12:25
12	Wallan	33	18	6	33%	14:43
14	Diggers Rest	25	16	12	75%	13:04
14	Kalkallo	68	45	15	33%	13:32
14	Rockbank	68	29	14	48%	11:29
14	Werribee	137	45	43	96%	09:18
14	Wollert & District	59	32	16	50%	13:09
14	Wyndham Vale	85	41	37	90%	09:28
15	Bacchus Marsh	67	13	13	100%	08:55
15	Ballarat	95	41	39	95%	09:03
15	Buninyong-Mt Helen	21	12	10	83%	13:22
15	Wendouree	50	15	13	87%	10:04
16	Ararat	50	17	3	18%	15:33
18	Irymple	20	15	11	73%	12:03



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18	Merbein	26	17	6	35%	13:55
18	Red Cliffs	37	21	8	38%	17:13
18	Swan Hill	24	16	12	75%	12:30
20	Echuca	47	14	13	93%	09:56
22	Cobram	20	10	6	60%	12:29
22	Yarrawonga	32	17	15	88%	10:13
23	Benalla	54	23	21	91%	09:47
24	Falls Creek	37	14	13	93%	08:16
27	Churchill	21	12	9	75%	11:20

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 October 2025 and may be subject to change.