



Emergency Response Times - Hazard Class 2

Reporting period: 01 July to 30 September 2025

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	40	10	2	20%	11:13
02	Eaglehawk	37	10	3	30%	09:20
02	Kangaroo Flat	42	20	18	90%	07:26
07	Connewarre	19	11	1	9%	11:06
07	Drysdale	27	16	1	6%	12:35
07	Grovedale	42	26	15	58%	09:53
07	Highton	20	15	13	87%	08:03
07	Leopold	28	20	12	60%	09:54
07	Torquay	21	11	2	18%	10:53
08	Berwick	122	55	54	98%	07:36
08	Carrum Downs	70	44	37	84%	09:03
08	Clyde	61	30	11	37%	10:39
08	Edithvale	29	11	10	91%	06:45
08	Hampton Park	92	49	39	80%	08:52
08	Hastings	42	11	8	73%	08:33
08	Langwarrin	31	14	8	57%	09:50
08	Mt Eliza	27	19	18	95%	07:53
08	Narre Warren	54	21	18	86%	08:20
08	Narre Warren North	19	11	7	64%	09:32
08	Noble Park	57	32	32	100%	06:40
08	Officer	35	13	13	100%	07:18
08	Phillip Island	27	13	5	39%	10:53
08	Rye	22	12	8	67%	11:23
08	Skye	31	16	15	94%	07:20



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08	Somerville	30	20	19	95%	07:52
08	Sorrento	24	19	13	68%	10:14
08	Wonthaggi	26	13	6	46%	10:17
11	Bairnsdale	43	17	10	59%	10:53
12	Seymour	30	11	2	18%	12:33
13	Bayswater	42	21	21	100%	06:19
13	Chirnside Park	27	18	16	89%	08:23
13	Ferntree Gully	59	39	36	92%	07:35
13	Healesville	30	14	6	43%	09:58
13	Lilydale	36	24	18	75%	09:22
13	Mooroolbark	20	11	10	91%	07:42
13	Scoresby	73	66	58	88%	08:10
13	Upper Ferntree Gully	23	14	14	100%	07:28
13	Warrandyte	37	17	17	100%	07:18
14	Diamond Creek	35	14	6	43%	09:36
14	Doreen	40	21	13	62%	09:37
14	Epping	74	50	33	66%	09:19
14	Mernda	35	24	14	58%	10:06
14	Plenty	22	16	15	94%	07:38
14	Werribee	137	30	25	83%	08:12
14	Wyndham Vale	85	10	4	40%	09:06
15	Bacchus Marsh	67	17	13	77%	11:22
15	Ballarat	95	12	12	100%	07:36
15	Sebastopol	44	26	21	81%	09:16



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15	Wendouree	50	16	14	88%	08:11
16	Ararat	50	15	5	33%	16:47
16	Stawell	30	15	12	80%	09:23
17	Horsham	50	18	8	44%	10:46
20	Echuca	47	14	5	36%	12:06
23	Mt Buller	20	15	10	67%	13:53
24	Falls Creek	37	17	13	77%	11:25

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 October 2025 and may be subject to change.