

Emergency Response Times - Hazard Class 2

Reporting period: 01 July to 30 September 2020



Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	24	17	9	53%	09:17
02	Golden Square	21	20	19	95%	07:15
02	Kangaroo Flat	32	17	14	82%	08:23
07	Geelong West	24	17	15	88%	08:09
07	Torquay	30	18	10	56%	11:07
08	Berwick	73	20	19	95%	06:39
08	Carrum Downs	47	35	25	71%	10:25
08	Edithvale	33	19	16	84%	08:22
08	Hampton Park	61	36	29	81%	08:35
08	Langwarrin	17	10	9	90%	07:49
08	Narre Warren	37	22	21	96%	07:15
08	Noble Park	39	28	28	100%	06:28
08	Somerville	21	10	9	90%	07:02
10	Sale	38	10	8	80%	09:05
11	Bairnsdale	57	19	9	47%	09:37
13	Bayswater	26	19	19	100%	06:38
13	Ferntree Gully	36	25	25	100%	06:55
13	Lilydale	32	18	16	89%	08:53
13	Mooroolbark	16	10	7	70%	09:31
13	Mt Evelyn	20	10	8	80%	08:53
13	Scoresby	56	45	41	91%	07:58
13	Warrandyte	22	12	11	92%	07:51
14	Werribee	76	28	24	86%	08:18
15	Bacchus Marsh	36	21	15	71%	09:04
15	Ballarat	54	20	16	80%	08:30
15	Sebastopol	31	17	15	88%	08:24

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15	Wendouree	45	13	11	85%	09:24
16	Stawell	20	14	6	43%	21:50
20	Echuca	34	11	10	91%	07:47
23	Benalla	24	11	7	64%	09:28

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 14 October 2020 and may be subject to change.