

# Emergency Response Times - Hazard Class 2

Reporting period: 01 April to 30 June 2025



Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
27	Traralgon West	21	12	12	100%	05:59
08	Narre Warren North	32	16	12	75%	12:17
15	Sebastopol	52	33	25	76%	09:13
07	Connewarre	20	10	2	20%	10:16
13	Warrandyte	45	25	19	76%	09:35
15	Wendouree	99	25	17	68%	10:04
13	Scoresby	69	48	41	85%	08:21
12	Seymour	40	13	3	23%	14:01
14	Epping	87	54	42	78%	09:06
15	Ballarat	92	24	20	83%	08:12
07	Torquay	39	24	6	25%	12:06
02	Eaglehawk	35	11	8	73%	09:18
14	Mernda	37	30	21	70%	09:38
08	Langwarrin	30	16	11	69%	08:42
07	Leopold	26	12	4	33%	10:14
08	Hampton Park	119	67	52	78%	08:56
08	Clyde	77	36	14	39%	11:42
08	Phillip Island	24	11	4	36%	12:39
16	Stawell	40	11	4	36%	10:55
13	Mooroolbark	32	19	13	68%	10:44
15	Bacchus Marsh	71	18	7	39%	09:24
08	Rye	34	22	13	59%	10:16
13	Montrose	35	12	11	92%	07:25
07	Grovedale	35	19	10	53%	10:41

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08	Officer	37	14	9	64%	12:35
17	Horsham	58	14	6	43%	11:01
14	Doreen	30	16	9	56%	09:15
13	Healesville	49	25	11	44%	11:21
07	Drysdale	22	11	5	46%	10:35
16	Ararat	47	17	8	47%	18:38
08	Sorrento	29	21	11	52%	11:24
14	Werribee	148	32	25	78%	09:00
08	Wonthaggi	42	25	14	56%	10:05
13	Upper Ferntree Gully	18	14	11	79%	09:47
14	Diamond Creek	27	12	7	58%	10:09
13	Lilydale	42	27	17	63%	09:21
22	Mooroopna	55	16	12	75%	09:08
11	Bairnsdale	45	13	9	69%	11:04
13	Chirnside Park	32	24	22	92%	07:55
08	Mt Eliza	33	18	15	83%	09:35
08	Carrum Downs	85	48	38	79%	09:30
13	Bayswater	36	19	19	100%	07:23
13	Ferntree Gully	49	33	32	97%	06:37
08	Narre Warren	59	35	33	94%	07:53
08	Beaconsfield	34	11	9	82%	09:25
08	Edithvale	42	22	20	91%	07:20
08	Hastings	37	16	14	88%	08:46
02	Kangaroo Flat	50	35	31	89%	08:32

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08	Somerville	23	11	10	91%	07:02
20	Echuca	48	11	10	91%	07:56
08	Skye	38	22	20	91%	07:46
08	Noble Park	52	29	29	100%	06:30
08	Berwick	146	80	79	99%	07:06

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 July 2025 and may be subject to change.