

Emergency Response Times - Hazard Class 3



Reporting period: 01 July to 30 September 2018

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	184	28	28	100%	07:13	28	100%	07:13
07	Corio	186	11	11	100%	07:56	10	91%	07:45
07	Lara	50	13	9	69%	10:52	9	69%	10:52
08	Berwick	94	23	23	100%	09:28	23	100%	09:40
08	Carrum Downs	59	10	8	80%	10:02	8	80%	10:02
08	Frankston	300	24	24	100%	08:26	23	96%	08:53
08	Hallam	220	16	15	94%	09:44	14	88%	08:14
08	Hastings	37	19	19	100%	08:35	19	100%	08:35
08	Officer	29	15	14	93%	09:04	12	80%	10:04
08	Rye	25	13	12	92%	09:57	11	85%	10:50
08	Sorrento	18	10	6	60%	12:20	6	60%	12:20
09	Drouin	17	11	9	82%	11:19	9	82%	11:19
11	Bairnsdale	62	17	9	53%	11:36	8	47%	11:36
11	Lakes Entrance	25	15	3	20%	15:02	3	20%	16:34
12	Wallan	38	11	3	27%	20:44	3	27%	20:35
13	Emerald	20	13	8	62%	12:56	8	62%	12:56
14	Caroline Springs	154	17	17	100%	09:12	15	88%	09:12
14	Doreen	26	10	9	90%	09:10	9	90%	09:10
14	Hoppers Crossing	145	18	16	89%	11:36	14	78%	13:41
14	Kal Kallo	26	10	2	20%	13:08		0%	NULL
14	Mernda	38	11	10	91%	09:44	4	36%	12:34
14	Rockbank	25	14	10	71%	10:46		0%	NULL
14	Truganina	83	45	39	87%	10:54	31	69%	11:33
14	Werribee	100	31	30	97%	08:28	29	94%	09:09
14	Wyndham Vale	42	10	10	100%	09:22	10	100%	09:22
15	Ballarat	72	18	17	94%	08:48	12	67%	13:17
18	Irymple	28	12	10	83%	10:08	4	33%	14:22
20	Echuca	35	10	9	90%	09:57	9	90%	09:57
20	Kerang	19	10	10	100%	06:30	10	100%	06:30
22	Mooroopna	33	10	10	100%	07:54	9	90%	08:31
22	Shepparton	150	10	9	90%	09:38	9	90%	09:32
23	Wangaratta	55	12	11	92%	07:53	11	92%	07:53

Footnote:

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				Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 14 Oct 2018 and may be subject to change.