

# Emergency Response Times - Hazard Class 2



Reporting period: 01 January to 31 March 2019

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				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	240	119	111	93%	07:23	111	93%	07:23
02	Eaglehawk	39	13	8	62%	08:23	4	31%	09:56
02	Gisborne	28	11	6	55%	11:12	7	64%	11:08
02	Kangaroo Flat	44	16	13	81%	08:13	13	81%	08:13
04	Portland	52	14	14	100%	06:21	14	100%	06:21
05	Hamilton	39	16	14	88%	08:22	14	88%	08:22
05	Warrnambool	139	86	82	95%	07:23	82	95%	07:23
06	Colac	42	15	12	80%	10:59	12	80%	10:59
07	Belmont	162	95	89	94%	07:01	86	91%	07:11
07	Corio	272	149	139	93%	07:38	135	91%	07:38
07	Drysdale	31	18	5	28%	11:30	5	28%	12:34
07	Geelong City	249	158	155	98%	06:57	155	98%	06:57
07	Geelong West	31	18	14	78%	08:39	8	44%	09:09
07	Grovedale	24	10	8	80%	08:03	5	50%	NULL
07	Lara	79	33	17	52%	09:53	17	52%	09:51
07	Ocean Grove	38	14	14	100%	05:27	14	100%	05:27
07	Torquay	49	32	16	50%	10:36	16	50%	12:23
08	Berwick	113	28	27	96%	07:30	27	96%	06:52
08	Carrum Downs	99	54	42	78%	09:00	39	72%	09:00
08	Cranbourne	230	110	96	87%	08:09	96	87%	08:01
08	Dandenong	399	197	165	84%	08:39	164	83%	08:33
08	Edithvale	39	15	13	87%	10:21	13	87%	07:53
08	Frankston	378	178	169	95%	07:21	167	94%	07:22
08	Hallam	275	119	107	90%	08:13	100	84%	08:21
08	Hampton Park	94	40	23	58%	09:40	8	20%	14:28

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08	Keysborough	27	11	8	73%	09:53	2	18%	NULL
08	Langwarrin	35	10	7	70%	08:21	4	40%	11:56
08	Mornington	127	68	68	100%	06:25	68	100%	06:34
08	Mt Eliza	40	19	16	84%	08:15	14	74%	09:40
08	Narre Warren	41	18	15	83%	08:59	13	72%	09:18
08	Noble Park	74	25	23	92%	07:22	9	36%	09:52
08	Pakenham	130	46	39	85%	09:55	38	83%	09:55
08	Patterson River	107	43	42	98%	07:21	41	95%	07:21
08	Rosebud	99	51	47	92%	07:26	47	92%	07:26
08	Skye	48	25	10	40%	10:53	8	32%	13:03
08	Springvale	193	95	87	92%	07:42	81	85%	08:13
09	Warragul	40	10	6	60%	09:54	6	60%	09:54
11	Bairnsdale	47	11	6	55%	09:14	6	55%	09:14
13	Bayswater	57	35	34	97%	06:01	27	77%	08:43
13	Boronia	125	69	68	99%	06:23	67	97%	06:23
13	Chirnside Park	37	16	12	75%	09:11	7	44%	10:07
13	Ferntree Gully	71	39	35	90%	08:09	24	62%	09:26
13	Lilydale	52	37	24	65%	09:28	18	49%	10:35
13	Montrose	36	19	18	95%	07:45	15	79%	08:32
13	Mooroolbark	32	19	12	63%	09:45	5	26%	09:45
13	Mt Evelyn	22	13	6	46%	08:59	5	39%	08:59
13	Rowville	86	41	39	95%	06:15	39	95%	06:15
13	Scoresby	91	55	48	87%	08:19	18	33%	11:57
13	The Basin	28	11	10	91%	06:38	10	91%	06:38
13	Upper Ferntree Gully	23	12	12	100%	06:30	11	92%	06:30

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13	Warrandyte	38	14	13	93%	07:56	5	36%	11:07
14	Caroline Springs	165	88	72	82%	08:42	59	67%	10:06
14	Craigieburn	214	124	109	88%	08:33	101	82%	08:54
14	Diamond Creek	23	16	12	75%	08:57	11	69%	10:35
14	Eltham	85	49	45	92%	07:48	44	90%	08:09
14	Epping	86	53	43	81%	08:55	34	64%	10:36
14	Greenvale	41	19	13	68%	11:14	13	68%	13:09
14	Hoppers Crossing	162	68	56	82%	08:46	54	79%	10:56
14	Melton	219	126	116	92%	07:41	116	92%	07:41
14	Mernda	44	16	13	81%	09:29	7	44%	10:15
14	Point Cook	97	57	49	86%	09:15	48	84%	09:15
14	South Morang	50	24	23	96%	05:18	23	96%	05:18
14	Sunbury	104	59	55	93%	07:42	55	93%	07:42
14	Werribee	136	38	36	95%	06:27	26	68%	08:56
14	Wyndham Vale	50	20	15	75%	08:33	15	75%	08:38
15	Bacchus Marsh	58	29	22	76%	09:03	22	76%	08:54
15	Ballarat	107	30	27	90%	07:54	5	17%	14:00
15	Ballarat City	142	94	90	96%	05:57	89	95%	05:54
15	Lucas	38	14	14	100%	07:45	14	100%	07:45
15	Sebastopol	63	24	16	67%	08:55	10	42%	11:21
15	Wendouree	86	47	32	68%	09:01	11	23%	13:07
16	Stawell	31	14	6	43%	12:33	6	43%	12:33
18	Mildura	148	74	69	93%	07:10	69	93%	07:10
22	Shepparton	217	116	108	93%	07:16	108	93%	07:16
23	Benalla	25	14	5	36%	13:38	5	36%	11:43
23	Wangaratta	66	15	14	93%	06:04	14	93%	06:04
24	Wodonga	120	49	44	90%	08:07	44	90%	08:07
27	Moe	42	20	20	100%	05:21	5	25%	10:49

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27	Morwell	131	50	48	96%	06:20	48	96%	06:20
27	Newborough	45	19	19	100%	06:54	9	47%	10:02
27	Traralgon	86	37	36	97%	07:35	36	97%	07:35

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 16 Apr 2019 and may be subject to change.