

Emergency Response Times - Hazard Class 2



Reporting period: 01 April to 30 June 2019

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CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	130	58	56	97%	07:32	56	97%	07:30
02	Castlemaine	20	10	5	50%	09:36	5	50%	09:36
02	Eaglehawk	32	16	11	69%	09:23	3	19%	14:45
02	Kangaroo Flat	24	12	12	100%	07:48	11	92%	07:52
04	Portland	38	19	18	95%	07:00	18	95%	07:00
05	Warrnambool	78	44	41	93%	07:13	41	93%	07:13
06	Colac	34	10	9	90%	07:46	9	90%	09:02
07	Belmont	101	56	54	96%	07:07	47	84%	08:05
07	Corio	175	102	96	94%	07:31	94	92%	07:56
07	Geelong City	182	122	116	95%	06:47	115	94%	06:47
07	Lara	47	26	14	54%	10:28	14	54%	10:28
07	Ocean Grove	16	10	9	90%	05:28	9	90%	05:28
07	Torquay	25	15	6	40%	11:55	6	40%	12:59
08	Berwick	92	25	24	96%	06:46	23	92%	06:39
08	Carrum Downs	56	32	26	81%	08:57	23	72%	09:21
08	Cranbourne	145	78	65	83%	09:51	63	81%	09:51
08	Dandenong	258	126	102	81%	09:13	98	78%	09:13
08	Edithvale	24	13	12	92%	06:52	12	92%	07:13
08	Frankston	236	116	110	95%	07:07	110	95%	07:18
08	Hallam	158	71	65	92%	07:23	62	87%	08:24
08	Hampton Park	53	18	15	83%	08:35	5	28%	12:16
08	Mornington	67	38	36	95%	07:07	36	95%	07:07
08	Noble Park	36	12	12	100%	07:00	4	33%	NULL
08	Pakenham	87	27	24	89%	08:13	24	89%	07:51
08	Patterson River	69	29	27	93%	07:33	25	86%	08:20

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08	Rosebud	49	17	16	94%	07:27	16	94%	07:27
08	Springvale	125	62	57	92%	07:53	50	81%	08:49
11	Bairnsdale	49	11	6	55%	12:21	6	55%	12:23
13	Bayswater	33	17	16	94%	06:39	15	88%	06:39
13	Boronia	87	46	46	100%	06:17	45	98%	06:27
13	Chirnside Park	19	14	10	71%	08:57	5	36%	10:30
13	Ferntree Gully	47	24	24	100%	07:30	16	67%	09:45
13	Lilydale	24	17	11	65%	09:23	11	65%	09:23
13	Montrose	23	16	15	94%	06:49	13	81%	09:07
13	Rowville	51	28	27	96%	06:57	27	96%	07:49
13	Scoresby	49	32	26	81%	09:13	8	25%	12:51
13	Warrandyte	27	14	13	93%	07:27	7	50%	10:31
14	Caroline Springs	119	67	48	72%	08:57	44	66%	11:32
14	Craigieburn	127	52	40	77%	09:43	37	71%	09:43
14	Eltham	51	25	24	96%	06:48	24	96%	06:48
14	Epping	53	28	23	82%	09:09	17	61%	10:36
14	Greenvale	36	17	14	82%	08:51	14	82%	11:31
14	Hoppers Crossing	115	61	52	85%	08:18	51	84%	08:18
14	Melton	140	79	71	90%	08:04	70	89%	08:04
14	Mernda	30	12	8	67%	08:35	6	50%	08:37
14	Point Cook	68	37	29	78%	09:33	29	78%	09:33
14	South Morang	36	22	20	91%	07:24	20	91%	07:24
14	Sunbury	76	44	38	86%	08:20	38	86%	08:20
14	Werribee	67	20	20	100%	07:13	16	80%	10:03
15	Bacchus Marsh	49	20	11	55%	10:22	10	50%	12:11

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15	Ballarat	87	25	22	88%	08:03	5	20%	10:29
15	Ballarat City	85	58	57	98%	05:28	57	98%	05:27
15	Sebastopol	35	16	13	81%	08:45	8	50%	11:18
15	Wendouree	62	36	24	67%	09:47	7	19%	16:38
16	Stawell	21	14	9	64%	09:29	9	64%	09:29
18	Mildura	95	48	47	98%	06:38	47	98%	06:38
22	Shepparton	144	79	75	95%	07:13	75	95%	07:13
23	Benalla	23	13	11	85%	08:34	11	85%	08:34
23	Wangaratta	49	21	20	95%	05:41	20	95%	06:15
24	Wodonga	89	40	36	90%	07:45	36	90%	07:45
27	Moe	30	15	14	93%	04:39	2	13%	NULL
27	Morwell	72	39	38	97%	06:28	38	97%	06:28
27	Traralgon	60	34	34	100%	06:34	34	100%	06:26

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 Apr 2019 and may be subject to change.

Due to protected industrial action at ESTA, some arrival times and incident types were not recorded in quarter four of 2018-19. The period impacted has been excluded from the reported data.

CFA recommends caution in the analysis and use of this data set as it is incomplete. CFA's ability to provide timely operational responses and maintain community safety in this period was not impacted.