

Emergency Response Times - Hazard Class 4



Reporting period: 01 April to 30 June 2019

Hazard Class 4 primarily involves natural surroundings in terms of bush and grassland, but also involves isolated dwellings and structures within those areas.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4	Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency					
				Number of emergency incidents the standard of 20 minutes was met by any brigade	% of emergency incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 20 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 20 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 Apr 2019 and may be subject to change.

Due to protected industrial action at ESTA, some arrival times and incident types were not recorded in quarter four of 2018-19. The period impacted has been excluded from the reported data.

CFA recommends caution in the analysis and use of this data set as it is incomplete. CFA's ability to provide timely operational responses and maintain community safety in this period was not impacted.