

# Emergency Response Times - Hazard Class 4



Reporting period: 01 October to 31 December 2019

Hazard Class 4 primarily involves natural surroundings in terms of bush and grassland, but also involves isolated dwellings and structures within those areas.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 20 minutes was met by any brigade	% of emergency incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 20 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 20 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Malmsbury	15	13	12	92%	16:11	12	92%	18:35
02	Woodend	29	11	11	100%	12:56	10	91%	12:56
02	Elmore	19	10	9	90%	18:07	9	90%	18:07
08	Boneo	15	11	11	100%	11:53	7	64%	NULL
08	Clyde	36	10	10	100%	10:09	10	100%	13:46
08	Nar Nar Goon	17	13	13	100%	11:51	13	100%	11:56
09	Loch	18	11	8	73%	23:29	8	73%	20:12
13	Coldstream	16	12	12	100%	11:36	12	100%	11:36
14	Toolern Vale	16	12	12	100%	14:38	11	92%	16:19
14	Werribee	109	14	14	100%	12:02	14	100%	12:02
14	Diggers Rest	23	14	14	100%	12:41	14	100%	12:41
14	Kangaroo Ground	13	10	9	90%	11:53	8	80%	NULL
14	Whittlesea	41	14	14	100%	13:57	13	93%	13:57
14	Wollert & District	32	11	11	100%	15:28	10	91%	16:52
14	Bulla	14	11	11	100%	11:11	10	91%	10:26

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15	Miners Rest	17	10	10	100%	13:42	10	100%	13:42
20	Rochester	26	13	12	92%	19:02	11	85%	17:29
22	Mooroopna	62	10	10	100%	16:06	9	90%	NULL
22	Merrigum	11	11	11	100%	12:06	10	91%	13:51
24	Barnawartha	12	10	10	100%	17:15	9	90%	18:30

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 4 March 2020 and may be subject to change.