

# Emergency Response Times - Hazard Class 3



Reporting period: 01 October to 31 December 2019

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response			Brigade Area Response		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	225	22	21	96%	06:58	20	91%	06:53
02	Gisborne	38	13	8	62%	14:17	8	62%	14:11
07	Corio	220	16	14	88%	10:44	14	88%	10:44
07	Lara	64	12	6	50%	13:01	6	50%	13:01
07	Leopold	23	14	13	93%	09:11	13	93%	09:11
08	Berwick	111	39	38	97%	08:46	38	97%	08:46
08	Cranbourne	248	11	10	91%	09:25	9	82%	09:25
08	Dandenong	374	11	11	100%	08:56	10	91%	08:56
08	Dromana	46	17	13	77%	10:36	11	65%	10:36
08	Hallam	235	13	12	92%	08:56	10	77%	12:15
08	Hastings	45	22	18	82%	10:59	17	77%	10:59
08	Keysborough	52	16	16	100%	08:55	16	100%	09:33
08	Narre Warren	65	17	16	94%	08:44	16	94%	08:44
08	Officer	50	28	28	100%	08:25	16	57%	12:29
08	Rosebud	101	16	16	100%	06:54	16	100%	06:54
08	Rye	41	16	15	94%	08:46	13	81%	10:12
08	Skye	48	11	11	100%	08:21	9	82%	10:33
09	Drouin	37	15	12	80%	13:05	11	73%	13:05
09	Warragul	51	23	17	74%	12:08	17	74%	12:08
12	Broadford	26	12	7	58%	12:35	7	58%	11:40
12	Seymour	32	17	12	71%	12:19	12	71%	12:19
12	Wallan	47	16	6	38%	14:29	6	38%	14:44
13	Emerald	27	13	11	85%	11:33	11	85%	11:48
13	Montrose	27	11	11	100%	09:29	11	100%	09:29
14	Caroline Springs	218	40	36	90%	09:04	32	80%	11:52
14	Doreen	43	10	10	100%	09:16	10	100%	09:16
14	Kal Kallo	45	15	9	60%	12:20	5	33%	18:09
14	Melton	214	13	8	62%	12:26	8	62%	12:26
14	Rockbank	43	20	14	70%	10:47		0%	NULL
14	Tarneit	294	46	39	85%	11:38	9	20%	09:55
14	Werribee	109	18	17	94%	08:42	16	89%	10:07
14	Wyndham Vale	60	14	12	86%	10:07	12	86%	10:07

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15	Ballarat	107	20	19	95%	08:10	10	50%	12:59
15	Buninyong-Mt Helen	44	19	17	90%	10:03	17	90%	10:03
15	Creswick	32	13	10	77%	10:53	10	77%	10:53
15	Wendouree	63	17	17	100%	08:25	12	71%	11:39
18	Irymple	20	10	8	80%	10:13	4	40%	NULL
18	Red Cliffs	26	12	10	83%	10:13	10	83%	10:13
18	Swan Hill	40	14	13	93%	08:36	13	93%	08:36
22	Mooroopna	62	18	18	100%	08:04	17	94%	10:29
22	Numurkah	20	11	11	100%	09:18	11	100%	09:18
22	Shepparton	204	10	8	80%	10:12	8	80%	10:12
24	Wodonga	152	13	12	92%	08:55	12	92%	08:55
24	Wodonga West	14	10	10	100%	08:52	4	40%	NULL
27	Morwell	129	12	12	100%	07:22	12	100%	07:32

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 4 March 2020 and may be subject to change.