

Emergency Response Times - Hazard Class 3



Reporting period: 01 April to 30 June 2020

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	155	19	19	100%	07:34	19	100%	07:34
02	Maryborough	21	11	9	82%	10:10	9	82%	10:10
08	Berwick	71	22	22	100%	08:18	22	100%	08:13
08	Hallam	201	15	15	100%	07:05	15	100%	07:05
08	Hastings	34	20	20	100%	08:38	18	90%	09:24
08	Narre Warren North	20	10	10	100%	07:14	10	100%	08:05
08	Rye	28	12	10	83%	10:03	10	83%	10:03
09	Drouin	20	13	12	92%	09:55	11	85%	09:55
09	Warragul	41	23	21	91%	09:41	21	91%	09:41
10	Sale	41	21	21	100%	09:35	21	100%	09:35
11	Lakes Entrance	22	11	1	9%	12:54	1	9%	12:54
12	Kilmore	33	15	13	87%	10:28	13	87%	10:28
13	Montrose	24	10	10	100%	07:15	10	100%	07:15
14	Caroline Springs	148	20	18	90%	10:00	17	85%	10:07
14	Craigieburn	151	14	14	100%	05:33	13	93%	09:56
14	Kal Kallo	23	11	6	55%	12:00	1	9%	NULL
14	Melton	190	12	10	83%	10:07	10	83%	10:07
14	Rockbank	22	13	3	23%	14:14		0%	NULL
14	Wollert & District	17	11	3	27%	11:41	1	9%	16:17
14	Wyndham Vale	45	16	16	100%	08:52	16	100%	08:52
15	Ballarat	89	20	20	100%	08:33	13	65%	11:33
15	Buninyong-Mt Helen	19	14	14	100%	08:17	14	100%	08:17
15	Wendouree	70	21	19	91%	09:30	12	57%	12:27
16	Ararat	34	13	10	77%	11:21	10	77%	11:21
18	Irymple	18	10	10	100%	08:28	5	50%	NULL
18	Merbein	21	11	6	55%	12:02	5	46%	NULL
18	Robinvale	12	10	10	100%	07:55	10	100%	07:55

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

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				Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 15 July 2020 and may be subject to change.