



Emergency Response Times - Hazard Class 4

Reporting period: 01 January to 31 March 2025

Hazard Class 4 primarily involves natural surroundings in terms of bush and grassland, but also involves isolated dwellings and structures within those areas. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4	Number of emergency incidents the standard of 20 minutes was met by any brigade	% of emergency incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
08	Moorooduc	32	19	19	100%	13:12
13	Narre Warren East	16	11	11	100%	10:52
09	Mirboo North	23	10	8	80%	21:01
12	Kilmore	39	11	11	100%	11:56
13	Warburton	32	21	19	91%	12:30
14	Whittlesea	45	15	15	100%	16:05
14	Wollert & District	59	10	9	90%	13:04
07	Little River	37	31	31	100%	10:41
14	Rockbank	66	24	24	100%	11:59
14	Werribee	188	16	16	100%	10:51
22	Mooroopna	52	11	11	100%	08:10

Footnote:
Brigade Areas that had less than ten emergency incidents have been excluded.
This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.
Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.
For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:
This table is provided for information purposes only. The data is accurate as at 16 April 2025 and may be subject to change.