



# Emergency Response Times - Hazard Class 3

Reporting period: 01 January to 31 March 2025

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Gisborne	31	11	9	82%	10:06
02	Kyneton	32	19	18	95%	10:00
02	Maryborough	31	13	11	85%	10:27
02	Castlemaine	27	15	11	73%	13:46
02	Woodend	34	11	10	91%	09:23
05	Hamilton	32	10	10	100%	08:57
07	Anglesea	21	13	10	77%	10:52
07	Bannockburn	25	13	11	85%	10:41
07	Geelong West	22	13	13	100%	08:37
08	Bunyip	29	14	13	93%	09:33
08	Dromana	67	25	24	96%	09:23
08	Hastings	56	20	18	90%	08:47
08	Keysborough	34	18	18	100%	08:47
08	Koo Wee Rup	22	10	9	90%	08:10
08	San Remo	18	11	4	36%	15:32
08	Carrum Downs	71	14	14	100%	08:54
09	Drouin	51	14	9	64%	10:52
09	Inverloch	19	12	10	83%	10:08
09	Warragul	54	21	16	76%	11:19
10	Sale	69	32	27	84%	10:48
12	Kilmore	39	15	15	100%	08:41
12	Wallan	38	23	17	74%	11:54
13	Emerald	16	10	10	100%	08:20
13	Montrose	45	20	20	100%	06:41
13	Yarra Junction	17	11	7	64%	12:46
14	Diggers Rest	31	20	14	70%	11:21
14	Kalkallo	99	70	32	46%	12:50



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14	Rockbank	66	25	14	56%	11:28
14	Werribee	188	68	64	94%	09:44
14	Wollert & District	59	29	17	59%	12:48
14	Wyndham Vale	105	54	52	96%	09:28
15	Bacchus Marsh	65	19	15	79%	11:26
15	Buninyong-Mt Helen	26	18	16	89%	10:44
15	Wendouree	86	33	31	94%	09:12
15	Ballarat	94	27	23	85%	10:03
16	Ararat	44	21	12	57%	12:49
17	Horsham	58	17	14	82%	10:55
18	Irymple	23	12	8	67%	11:57
18	Merbein	29	10	7	70%	12:28
18	Swan Hill	36	22	20	91%	09:52
20	Kyabram	23	13	9	69%	11:51
22	Cobram	36	17	9	53%	13:53
22	Yarrawonga	32	18	14	78%	10:42
23	Benalla	52	21	19	91%	09:45
27	Churchill	40	11	5	46%	12:06

**Footnote:**  
Brigade Areas that had less than ten emergency incidents have been excluded.  
This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.  
Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.  
For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

**Disclaimer:**  
This table is provided for information purposes only. The data is accurate as at 16 April 2025 and may be subject to change.