

# Emergency Response Times - Hazard Class 2

Reporting period: 01 January to 31 March 2025



Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
05	Hamilton	32	10	3	30%	09:45
07	Connewarre	23	11	2	18%	10:37
07	Torquay	73	42	16	38%	11:08
07	Highton	23	13	12	92%	07:41
08	Berwick	122	55	55	100%	07:29
08	Hastings	56	16	14	88%	08:52
08	Sorrento	39	24	14	58%	10:07
08	Mt Eliza	45	24	23	96%	07:46
13	Lilydale	44	23	17	74%	08:46
15	Sebastopol	27	14	10	71%	08:36
27	Churchill	40	13	6	46%	10:52
02	Eaglehawk	44	11	7	64%	08:59
08	Skye	37	17	16	94%	07:04
08	Noble Park	76	48	48	100%	06:33
08	Narre Warren	56	31	28	90%	08:00
10	Sale	69	11	8	73%	09:48
13	Montrose	45	12	11	92%	07:00
13	Scoresby	87	56	49	88%	08:12
14	Mernda	37	18	10	56%	10:06
15	Bacchus Marsh	65	16	10	63%	09:13
20	Echuca	49	16	13	81%	08:31
23	Benalla	52	11	4	36%	09:44
02	Kangaroo Flat	61	30	30	100%	06:21
06	Colac	45	27	16	59%	09:35

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07	Leopold	25	13	9	69%	12:16
08	Clyde	85	38	11	29%	13:43
08	Narre Warren North	37	19	13	68%	09:39
08	Officer	42	19	15	79%	10:32
08	Phillip Island	46	15	8	53%	11:59
08	Wonthaggi	71	38	18	47%	10:15
08	Langwarrin	32	19	14	74%	08:14
12	Seymour	35	16	4	25%	10:26
13	Upper Ferntree Gully	21	13	9	69%	08:29
13	Warrandyte	49	26	25	96%	06:32
13	Mooroolbark	36	23	22	96%	07:34
14	Doreen	43	19	11	58%	09:42
14	Epping	76	49	40	82%	08:34
15	Wendouree	86	21	19	91%	07:57
15	Ballarat	94	26	25	96%	07:31
07	Drysdale	25	14	7	50%	09:27
07	Grovedale	36	29	20	69%	09:30
08	Rye	43	20	12	60%	11:25
08	Carrum Downs	71	37	26	70%	09:42
08	Edithvale	41	29	27	93%	07:26
08	Hampton Park	109	75	65	87%	08:28
11	Bairnsdale	45	17	11	65%	10:54
13	Bayswater	47	29	29	100%	06:20
13	Ferntree Gully	47	25	24	96%	06:29

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13	Healesville	66	33	20	61%	09:56
14	Werribee	188	49	39	80%	09:17
14	Plenty	22	12	11	92%	07:32
16	Stawell	33	17	10	59%	12:21
17	Horsham	58	19	9	47%	12:19
22	Mooroopna	52	12	10	83%	08:40

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 April 2025 and may be subject to change.