



# ESVF Eligibility Process

Eligible CFA and VICSES volunteers will be able to apply for the Volunteers Rebate on their principal place of residence or farm on the ESVF levy.

## Detailed Process

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### Go to CFA Members' Online



If you need assistance logging into Member's Online, including using the Multi-Factor Authentication, you can contact the CFA ICT Service Desk on 1300 883 734

If you need assistance navigating the CFA ESVF Portal, you can contact our callback service on (03) 9262 8488

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### Check CFA Membership Eligibility



If you need assistance completing the DGS Application Portal, or have any queries that relate to the ESVF Levy, your property or payments, please contact the DGS ESVF Support Line on 1300 819 033

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Once your CFA Membership Eligibility is determined, you can apply for the rebate

### Did you know?

You can apply for the rebate prior to payment of your 2025/26 rates notice  
Please note that to be eligible for the rates notice period of 2025/26, all of the Department Government Services criteria must have been satisfied by 31 May 2025