



# Emergency Response Times - Hazard Class 3

Reporting period: 01 October to 31 December 2024

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	28	23	15	65%	11:13
02	Kyneton	32	18	16	89%	11:48
02	Maryborough	40	15	11	73%	12:16
02	Woodend	28	11	10	91%	09:07
04	Casterton	18	12	9	75%	15:14
05	Hamilton	36	15	12	80%	11:47
07	Geelong West	18	13	12	92%	08:51
08	Carrum Downs	95	11	11	100%	07:56
08	Clyde	78	13	6	46%	13:28
08	Dromana	55	13	9	69%	11:19
08	Keysborough	26	10	8	80%	11:08
09	Drouin	48	14	7	50%	13:16
09	Inverloch	24	12	9	75%	10:38
09	Warragul	64	33	28	85%	10:13
10	Sale	79	37	30	81%	10:20
11	Lakes Entrance	40	23	21	91%	09:58
12	Kilmore	37	14	11	79%	11:11
12	Wallan	44	23	11	48%	15:51
13	Yarra Junction	15	10	9	90%	09:45
14	Doreen	55	14	7	50%	11:21
14	Kalkallo	72	46	20	44%	13:08
14	Rockbank	66	23	11	48%	11:14
14	Werribee	159	55	55	100%	08:37
14	Wollert & District	53	23	18	78%	10:57
14	Wyndham Vale	91	47	45	96%	09:51
15	Bacchus Marsh	74	33	28	85%	10:29
15	Ballarat	106	45	42	93%	09:04



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15	Buninyong-Mt Helen	23	15	10	67%	10:48
15	Creswick	27	14	11	79%	10:16
15	Wendouree	88	31	30	97%	08:33
16	Ararat	54	22	9	41%	16:49
17	Horsham	66	21	17	81%	10:23
17	Warracknabeal	14	10	10	100%	08:12
18	Irymple	23	12	8	67%	12:53
18	Red Cliffs	23	12	5	42%	15:22
18	Swan Hill	42	23	19	83%	10:31
20	Echuca	46	12	11	92%	09:32
20	Kerang	22	11	11	100%	05:59
20	Kyabram	22	12	10	83%	11:59
20	Rushworth	11	10	1	10%	20:02
22	Cobram	31	16	3	19%	16:39
22	Numurkah	21	14	9	64%	11:27
22	Yarrawonga	27	18	17	94%	09:57
23	Benalla	29	11	11	100%	09:49
27	Traralgon West	23	12	12	100%	06:46

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 17 January 2025 and may be subject to change.