

Emergency Response Times - Hazard Class 2

Reporting period: 01 October to 31 December 2024



Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	36	12	4	33%	10:23
02	Golden Square	20	13	11	85%	08:09
02	Kangaroo Flat	48	36	33	92%	07:13
05	Hamilton	36	12	3	25%	11:43
06	Colac	41	23	18	78%	09:09
07	Connewarre	25	16	1	6%	14:37
07	Drysdale	34	21	8	38%	10:00
07	Grovedale	41	30	13	43%	11:04
07	Highton	23	15	12	80%	10:15
07	Leopold	37	22	12	55%	11:01
07	Torquay	49	33	11	33%	13:26
08	Berwick	132	61	60	98%	07:33
08	Carrum Downs	95	56	46	82%	08:36
08	Clyde	78	30	6	20%	12:05
08	Edithvale	31	18	17	94%	07:02
08	Hampton Park	113	68	53	78%	08:56
08	Hastings	50	27	22	82%	09:58
08	Langwarrin	52	33	26	79%	08:14
08	Mt Eliza	46	19	17	90%	08:34
08	Narre Warren	66	35	34	97%	07:36
08	Narre Warren North	31	17	12	71%	09:43
08	Noble Park	63	29	29	100%	06:44
08	Officer	48	15	12	80%	10:14
08	Phillip Island	31	15	8	53%	11:01

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08	Rye	34	21	10	48%	10:12
08	Skye	44	18	18	100%	07:24
08	Somerville	27	18	17	94%	07:49
08	Sorrento	30	22	11	50%	11:19
08	Wonthaggi	33	18	13	72%	09:05
09	Drouin	48	14	5	36%	11:09
11	Bairnsdale	45	19	11	58%	10:12
12	Seymour	35	12	1	8%	13:28
13	Bayswater	54	41	41	100%	06:01
13	Belgrave	20	13	12	92%	07:49
13	Chirnside Park	17	11	8	73%	08:40
13	Ferntree Gully	46	27	26	96%	07:13
13	Healesville	39	15	5	33%	10:33
13	Lilydale	49	34	24	71%	10:01
13	Montrose	30	19	18	95%	07:57
13	Mooroolbark	26	17	15	88%	08:49
13	Scoresby	110	74	66	89%	08:02
13	Upper Ferntree Gully	27	22	21	96%	07:38
13	Warrandyte	54	30	30	100%	07:18
14	Diamond Creek	38	16	14	88%	08:23
14	Doreen	55	21	11	52%	09:14
14	Epping	117	75	55	73%	09:50
14	Mernda	42	22	14	64%	09:19
14	Plenty	20	11	11	100%	06:17

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14	Werribee	159	49	40	82%	08:35
14	Wyndham Vale	91	13	9	69%	08:51
15	Ballarat	106	26	23	89%	08:28
15	Sebastopol	46	29	20	69%	09:11
15	Wendouree	88	35	33	94%	07:41
16	Ararat	54	12	8	67%	09:28
16	Stawell	38	15	7	47%	12:48
17	Horsham	66	16	9	56%	10:31
20	Echuca	46	11	9	82%	08:10
22	Mooroopna	31	11	4	36%	10:08
23	Mt Buller	17	14	9	64%	48:40
27	Churchill	23	10	5	50%	08:38

Footnote:
Brigade Areas that had less than ten emergency incidents have been excluded.
This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.
Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.
For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:
This table is provided for information purposes only. The data is accurate as at 17 January 2025 and may be subject to change.