

DIALLING 000 - A SCRIPT

READ OVER THIS SCRIPT WITH A PARTNER,
THEN SWAP ROLES

- Operator: Police, Fire or Ambulance?
- Person: I need the fire brigade
- Operator: What state are you located in?
- Person: I'm in Victoria
- Operator: Won't be long, hold the line.
- Operator: Fire Brigade. Where is your emergency?
- Person: There's smoke coming from the unit behind me, number 16B Grant Crt.
- Operator: 16B Grant Crt - and what suburb is that in?
- Person: It's in Rowville
- Operator: Okay - 16B Grant Crt, Rowville, and what's the nearest corner to Grant St?
- Person: Probably Rayner Rd or maybe Elton St
- Operator: Great, and can you see smoke?
- Person: Yes - There's a lot of it, and it's very black smoke
- Operator: And where are you ringing from?
- Person: I'm in the front unit - number 16A Grant Crt
- Operator: The fire brigade has been dispatched and will be there shortly. If possible, move to the front of your driveway and wait for the fire truck.