# **Emergency Response Times - Hazard Class 3**

Reporting period: 01 July to 30 September 2023

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.



### **Community Response**

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	
02	Castlemaine	27	20	13	65%	11:01	
02	Maryborough	32	10	9	90%	09:28	
05	Hamilton	29	10	10	100%	09:18	
06	Camperdown	12	11	8	73%	13:46	
07	Geelong West	21	17	16	94%	07:47	
08	Hastings	48	13	12	92%	09:07	
08	Keysborough	27	10	10	100%	08:33	
09	Warragul	37	18	15	83%	10:55	
10	Sale	54	26	16	62%	11:34	
11	Bairnsdale	53	13	9	69%	12:30	
12	Wallan	34	16	9	56%	16:25	
14	Kalkallo	51	37	11	30%	14:10	
14	Rockbank	50	20	12	60%	11:23	
14	Werribee	141	46	44	96%	09:09	
14	Wollert & District	47	29	11	38%	15:32	
14	Wyndham Vale	65	35	32	91%	09:59	
15	Bacchus Marsh	57	28	28	100%	09:44	
15	Ballarat	66	30	29	97%	07:59	
15	Buninyong-Mt Helen	28	15	13	87%	10:06	
15	Wendouree	60	23	22	96%	08:49	
16	Ararat	29	13	13	100%	08:53	
18	Irymple	25	14	11	79%	10:29	
22	Cobram	26	17	7	41%	17:33	
22	Yarrawonga	22	12	9	75%	11:34	
23	Benalla	46	17	17	100%	09:34	
24	Wodonga West	18	11	7	64%	10:34	

### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

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CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3		% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

#### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 October 2023 and may be subject to change.