

Emergency Response Times - Hazard Class 2

Reporting period: 01 July to 30 September 2023

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.



				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Kangaroo Flat	42	29	27	93%	07:40
07	Connewarre	20	10	2	20%	12:30
07	Drysdale	25	16	7	44%	12:16
07	Grovedale	22	15	7	47%	10:39
07	Highton	19	11	8	73%	08:36
07	Leopold	32	24	14	58%	10:13
07	Torquay	42	26	10	39%	13:14
08	Berwick	97	59	56	95%	07:47
08	Carrum Downs	65	43	30	70%	09:36
08	Clyde	42	15	2	13%	14:31
08	Edithvale	23	14	13	93%	08:00
08	Hampton Park	64	38	28	74%	13:45
08	Hastings	48	17	15	88%	08:03
08	Keysborough	27	10	9	90%	07:34
08	Langwarrin	33	20	12	60%	08:58
08	Mt Eliza	29	20	18	90%	07:44
08	Narre Warren	47	29	28	97%	07:31
08	Narre Warren North	25	13	10	77%	11:38
08	Noble Park	51	32	32	100%	06:36
08	Officer	40	20	17	85%	08:03
08	Phillip Island	33	18	7	39%	10:47
08	Rye	27	17	11	65%	10:26
08	Somerville	14	10	9	90%	07:08
08	Sorrento	22	21	9	43%	09:36
08	Wonthaggi	29	14	7	50%	11:19
13	Bayswater	43	33	33	100%	06:28
13	Belgrave	17	10	8	80%	08:16



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13	Chirnside Park	25	16	14	88%	08:08
13	Ferntree Gully	44	28	28	100%	07:10
13	Healesville	40	10	7	70%	09:30
13	Lilydale	28	20	14	70%	08:46
13	Montrose	20	15	14	93%	07:21
13	Mooroolbark	21	13	9	69%	08:44
13	Mt Evelyn	23	12	6	50%	11:13
13	Scoresby	67	49	43	88%	08:08
13	Upwey	15	11	7	64%	09:07
13	Warrandyte	35	21	15	71%	08:35
14	Doreen	19	12	4	33%	10:24
14	Epping	95	80	44	55%	10:18
14	Mernda	23	17	8	47%	10:43
14	Werribee	141	34	26	77%	08:47
15	Ballarat	66	15	13	87%	08:08
15	Sebastopol	40	26	22	85%	09:05
15	Wendouree	60	23	22	96%	07:19
23	Mt Buller	25	13	12	92%	07:23
24	Falls Creek	34	13	10	77%	09:23

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

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Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 October 2023 and may be subject to change.