# **Emergency Response Times - Hazard Class 3**

Reporting period: 01 January to 31 March 2023



Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

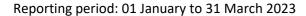
CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

## **Community Response**

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	14	10	7	70%	11:10
02	Golden Square	28	11	11	100%	08:21
02	Huntly	16	11	8	73%	11:35
02	Kyneton	27	13	8	62%	12:38
02	Maryborough	40	16	14	88%	12:12
05	Hamilton	28	12	10	83%	10:09
06	Camperdown	16	10	9	90%	08:27
07	Geelong West	29	21	21	100%	08:07
08	Clyde	33	19	9	47%	15:53
08	Dromana	51	20	15	75%	11:05
08	Officer	41	12	12	100%	07:06
08	Wonthaggi	42	12	11	92%	09:37
09	Warragul	47	24	24	100%	09:28
10	Sale	60	22	15	68%	11:23
11	Bairnsdale	69	21	15	71%	11:43
11	Lakes Entrance	26	10	3	30%	14:13
12	Kilmore	36	18	16	89%	11:34
12	Wallan	32	10	2	20%	14:29
13	Montrose	34	17	17	100%	08:50
14	Kalkallo	62	39	14	36%	13:09
14	Rockbank	52	19	11	58%	13:09
14	Werribee	128	40	39	98%	08:53
14	Wollert & District	41	27	13	48%	12:49
14	Wyndham Vale	77	47	46	98%	08:43
15	Bacchus Marsh	68	27	26	96%	09:46
15	Ballarat	94	45	40	89%	10:05
15	Creswick	31	11	10	91%	09:09

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15	Wendouree	87	42	41	98%	09:02
16	Ararat	37	14	10	71%	10:53
18	Irymple	24	12	7	58%	11:00
18	Swan Hill	37	22	21	96%	09:24
20	Echuca	51	17	15	88%	10:39
20	Kerang	24	11	11	100%	05:17
22	Cobram	31	11	5	46%	12:08
22	Numurkah	26	13	8	62%	10:46
22	Yarrawonga	31	19	19	100%	08:50
27	Churchill	35	10	7	70%	10:24

#### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 April 2023 and may be subject to change.