# **Emergency Response Times - Hazard Class 2**





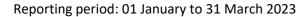
Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

### **Community Response**

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	29	13	6	46%	09:25
02	Kangaroo Flat	35	17	16	94%	07:26
06	Colac	47	16	8	50%	10:32
07	Leopold	27	14	5	36%	09:56
07	Portarlington	14	10	0	0%	13:54
07	Queenscliff	19	14	6	43%	11:22
07	Torquay	37	26	12	46%	10:09
08	Beaconsfield	19	10	8	80%	08:27
08	Berwick	122	58	57	98%	07:16
08	Carrum Downs	98	65	57	88%	08:32
08	Edithvale	36	21	19	91%	07:02
08	Hampton Park	93	59	35	59%	10:50
08	Hastings	40	13	11	85%	08:52
08	Keysborough	25	18	17	94%	07:53
08	Langwarrin	37	20	15	75%	09:08
08	Mt Eliza	28	12	8	67%	08:53
08	Narre Warren	54	29	28	97%	07:43
08	Narre Warren North	37	21	19	91%	07:53
08	Noble Park	56	36	36	100%	06:31
08	Officer	41	16	16	100%	07:23
08	Phillip Island	38	19	10	53%	14:33
08	Rye	45	20	11	55%	10:38
08	Sorrento	41	37	21	57%	10:29
11	Bairnsdale	69	12	7	58%	10:15

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12	Seymour	38	19	1	5%	15:53
13	Bayswater	48	39	39	100%	06:57
13	Chirnside Park	24	19	15	79%	09:52
13	Ferntree Gully	40	28	24	86%	08:10
13	Lilydale	41	23	17	74%	09:14
13	Mooroolbark	32	23	20	87%	08:41
13	Scoresby	64	41	35	85%	08:28
13	Upper Ferntree Gully	24	19	15	79%	09:03
13	Warrandyte	44	28	23	82%	09:03
14	Diamond Creek	21	13	9	69%	09:55
14	Doreen	26	13	6	46%	10:44
14	Epping	83	60	31	52%	11:13
14	Mernda	42	32	11	34%	11:21
14	Plenty	28	13	11	85%	08:04
14	Werribee	128	30	22	73%	09:03
15	Bacchus Marsh	68	12	12	100%	07:26
15	Ballarat	94	25	18	72%	09:27
15	Sebastopol	42	27	19	70%	09:02
15	Wendouree	87	31	27	87%	08:06
16	Ararat	37	10	3	30%	17:59
22	Mooroopna	46	21	11	52%	09:27
24	Falls Creek	32	20	14	70%	14:02

Footnote:

## **Emergency Response Times - Hazard Class 2**



Reporting period: 01 January to 31 March 2023

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response  These figures represent the service provided to the community by CFA in an emergency		
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Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

#### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 April 2023 and may be subject to change.