

Emergency Response Times - Hazard Class 3



Reporting period: 01 October to 31 December 2021

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Kyneton	20	10	10	100%	09:04
02	Maryborough	30	12	11	92%	09:57
02	Woodend	22	11	8	73%	10:14
05	Hamilton	29	10	10	100%	08:30
07	Bannockburn	19	11	7	64%	11:46
08	Baxter	38	10	9	90%	09:00
08	Berwick	102	24	22	92%	09:26
08	Clyde	34	14	9	64%	12:47
08	Cockatoo	23	11	10	91%	09:12
08	Dromana	48	21	19	91%	09:48
08	Hastings	57	26	26	100%	09:34
08	Narre Warren North	33	11	11	100%	07:42
08	Officer	36	19	19	100%	08:28
08	Phillip Island	46	11	2	18%	12:27
08	Sorrento	32	11	9	82%	10:46
09	Drouin	34	10	7	70%	11:05
09	Warragul	47	23	23	100%	09:37
10	Sale	56	18	13	72%	11:42
11	Bairnsdale	58	13	9	69%	12:51
11	Lakes Entrance	22	12	1	8%	15:26
12	Kilmore	33	15	13	87%	10:42
12	Seymour	30	14	11	79%	11:11
13	Montrose	36	20	20	100%	07:33
13	Warburton	18	10	6	60%	12:29
14	Doreen	44	10	9	90%	09:02
14	Kalkallo	50	29	12	41%	12:58
14	Mernda	54	11	10	91%	09:53
14	Rockbank	50	21	6	29%	13:42
14	Werribee	138	44	43	98%	08:24

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14	Wollert & District	29	15	10	67%	11:02
14	Wyndham Vale	60	28	25	89%	10:13
15	Ballarat	88	40	38	95%	08:43
15	Buninyong-Mt Helen	29	14	13	93%	08:51
15	Wendouree	79	28	28	100%	08:56
18	Irymple	19	15	15	100%	09:20
18	Merbein	15	10	10	100%	09:35
23	Benalla	39	15	14	93%	09:49

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 January 2022 and may be subject to change.