

Emergency Response Times - Hazard Class 2



Reporting period: 01 October to 31 December 2021

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	28	12	9	75%	08:37
02	Golden Square	29	11	10	91%	07:04
02	Kangaroo Flat	29	16	13	81%	09:21
05	Hamilton	29	10	9	90%	07:54
06	Colac	24	18	8	44%	09:00
07	Geelong West	24	14	9	64%	08:41
07	Grovedale	23	10	3	30%	11:01
07	Portarlington	16	10	1	10%	13:52
07	Torquay	43	23	12	52%	10:15
08	Berwick	102	31	31	100%	06:25
08	Carrum Downs	74	40	35	88%	08:42
08	Edithvale	34	19	18	95%	07:06
08	Hampton Park	71	42	30	71%	09:10
08	Keysborough	29	21	21	100%	07:13
08	Mt Eliza	40	18	16	89%	08:13
08	Narre Warren	43	18	18	100%	07:22
08	Noble Park	46	32	32	100%	06:12
08	Phillip Island	46	11	7	64%	09:37
08	Rye	50	21	13	62%	10:02
08	Skye	29	17	9	53%	10:42
08	Wonthaggi	42	19	10	53%	11:01
11	Bairnsdale	58	13	5	39%	10:22

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13	Bayswater	44	30	29	97%	06:13
13	Belgrave	16	11	8	73%	08:42
13	Chirnside Park	27	10	8	80%	08:45
13	Ferntree Gully	35	22	20	91%	07:44
13	Healesville	38	19	18	95%	07:57
13	Lilydale	36	14	10	71%	10:05
13	Mooroolbark	27	17	10	59%	10:10
13	Mt Evelyn	26	12	6	50%	08:43
13	Scoresby	58	37	31	84%	08:34
13	The Basin	21	13	10	77%	16:01
13	Upper Ferntree Gully	18	10	8	80%	08:44
13	Warrandyte	41	24	21	88%	08:27
14	Doreen	44	15	6	40%	09:39
14	Epping	57	35	22	63%	10:36
14	Mernda	54	26	8	31%	09:27
14	Werribee	138	42	31	74%	08:39
14	Wyndham Vale	60	11	11	100%	07:35
15	Bacchus Marsh	57	31	23	74%	08:47
15	Ballarat	88	14	12	86%	08:26
15	Sebastopol	33	28	15	54%	08:42
15	Wendouree	79	33	29	88%	08:05

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16	Ararat	36	10	6	60%	10:23
16	Stawell	28	12	7	58%	09:21
20	Echuca	47	17	17	100%	07:44
22	Mooroopna	36	16	11	69%	09:06

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 January 2022 and may be subject to change.