

Emergency Response Times - Hazard Class 3



Reporting period: 01 July to 30 September 2021

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Maryborough	22	11	9	82%	11:23	9	82%	11:23
07	Grovedale	17	12	12	100%	09:07	12	100%	09:33
08	Berwick	75	23	23	100%	09:06	22	96%	09:10
08	Clyde	28	15	11	73%	12:33	5	33%	15:02
08	Hastings	43	24	22	92%	09:26	22	92%	09:26
08	Narre Warren	36	16	16	100%	07:59	16	100%	07:59
08	Officer	26	12	12	100%	07:37	10	83%	10:04
08	Rye	28	18	18	100%	09:28	14	78%	11:37
08	Sorrento	22	11	10	91%	09:50	10	91%	09:50
09	Warragul	43	15	14	93%	09:03	14	93%	09:27
10	Sale	43	14	12	86%	11:17	12	86%	11:17
11	Bairnsdale	52	16	12	75%	11:36	9	56%	11:58
11	Lakes Entrance	21	12	3	25%	13:33	3	25%	13:33
12	Seymour	26	11	6	55%	12:51	6	55%	12:51
13	Montrose	21	10	9	90%	08:20	9	90%	08:31
14	Kalkallo	38	16	13	81%	12:04	5	31%	13:15
14	Rockbank	44	18	12	67%	14:31	2	11%	11:59
14	Werribee	89	24	23	96%	07:44	23	96%	07:47
14	Wollert & District	32	13	7	54%	10:48	2	15%	13:56
14	Wyndham Vale	62	33	33	100%	08:59	33	100%	08:59

Emergency Response Times - Hazard Class 3



Reporting period: 01 July to 30 September 2021

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
15	Ballarat	64	29	27	93%	09:46	11	38%	13:33
15	Wendouree	70	26	24	92%	09:55	13	50%	11:58
18	Swan Hill	27	12	12	100%	09:21	12	100%	09:21
22	Mooroopna	31	11	9	82%	10:15	9	82%	10:15
22	Yarrawonga	15	12	9	75%	12:14	9	75%	12:14

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 October 2021 and may be subject to change.