

Emergency Response Times - Hazard Class 2



Reporting period: 01 April to 30 June 2021

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response			Brigade Area Response		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Castlemaine	22	14	1	7%	10:51	1	7%	12:02
02	Eaglehawk	21	15	13	87%	09:18	4	27%	10:52
02	Gisborne	33	11	4	36%	12:44	4	36%	12:44
02	Golden Square	20	12	10	83%	08:05	5	42%	11:56
02	Kangaroo Flat	29	13	13	100%	07:10	12	92%	07:07
06	Colac	33	18	9	50%	11:08	9	50%	11:08
07	Drysdale	33	17	5	29%	11:19	5	29%	11:19
07	Geelong West	24	16	11	69%	10:23	8	50%	10:23
07	Grovedale	33	18	7	39%	12:35	5	28%	12:35
07	Torquay	43	26	18	69%	09:51	18	69%	09:51
08	Berwick	84	21	21	100%	06:18	21	100%	06:18
08	Carrum Downs	64	32	22	69%	08:39	17	53%	08:49
08	Edithvale	51	22	22	100%	07:48	22	100%	07:48
08	Hampton Park	76	49	35	71%	10:18	9	18%	14:05
08	Keysborough	24	15	14	93%	07:55	12	80%	09:22
08	Mt Eliza	33	10	9	90%	07:44	6	60%	09:32
08	Noble Park	49	35	35	100%	07:19	35	100%	07:47
08	Phillip Island	32	10	6	60%	10:23	6	60%	10:23
08	Somerville	31	11	11	100%	06:43	11	100%	06:43
10	Sale	50	14	4	29%	12:08	4	29%	12:08
11	Bairnsdale	43	15	11	73%	08:49	10	67%	09:38
13	Bayswater	48	37	37	100%	06:11	27	73%	08:58
13	Ferntree Gully	44	30	29	97%	07:21	21	70%	08:59
13	Healesville	32	11	9	82%	08:20	9	82%	08:20
13	Lilydale	62	32	27	84%	08:49	27	84%	08:49
13	Mooroolbark	32	22	16	73%	10:08	14	64%	10:49
13	Mt Evelyn	28	15	9	60%	10:03	9	60%	10:04
13	Scoresby	93	63	55	87%	08:03	27	43%	12:36
13	The Basin	11	10	9	90%	07:29	8	80%	NULL

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CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
13	Upper Ferntree Gully	20	13	12	92%	07:53	11	85%	07:53
13	Warrandyte	32	17	13	77%	09:00	4	24%	17:44
14	Diamond Creek	19	12	11	92%	07:04	11	92%	07:04
14	Doreen	32	11	4	36%	08:53	4	36%	09:40
14	Epping	63	42	35	83%	09:31	23	55%	12:05
14	Mernda	34	18	9	50%	09:54	6	33%	13:52
14	Werribee	94	29	22	76%	08:26	20	69%	08:41
15	Bacchus Marsh	33	21	12	57%	10:24	12	57%	10:24
15	Ballarat	74	22	19	86%	08:07	1	5%	16:09
15	Sebastopol	35	21	15	71%	08:57	5	24%	10:29
15	Wendouree	54	18	11	61%	09:28	3	17%	14:04
16	Ararat	36	10	6	60%	09:38	6	60%	09:38
20	Echuca	31	11	11	100%	07:48	11	100%	07:48

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 July 2021 and may be subject to change.