

WHAT TO DO IN AN EMERGENCY



Support material 9

Get out and keep safe

Every home should have a home fire escape plan. The home fire escape plan will tell you how to exit your home and make a safe meeting place to go to in the event of a fire starting in the home. For some people the safe meeting place might be the letterbox. Talk to your family about your home's safe meeting place.

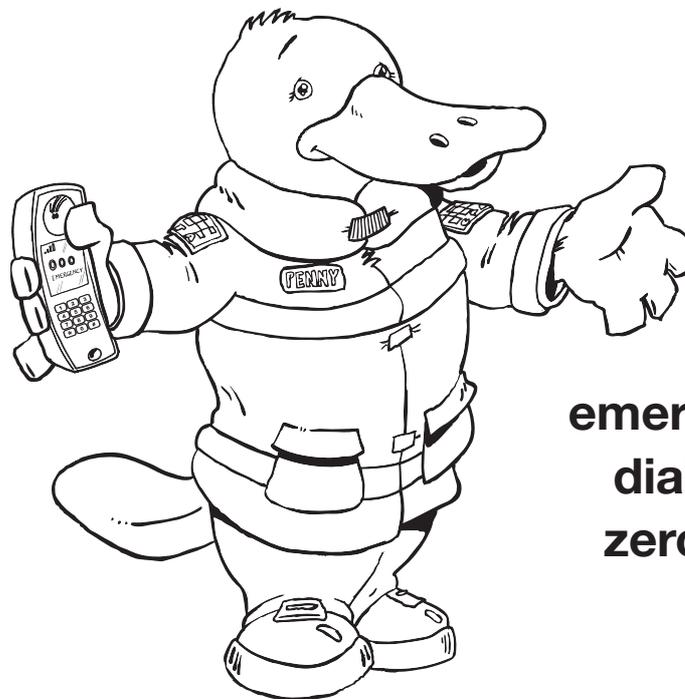
If there is a fire, get out quickly and go to the safe meeting place.

Remember, if a room is filled with smoke, "get down low and go, go, go" to the nearest exit. Smoke rises making the air cooler and easier to breathe near the floor. Remember the safety message, "crawl low in smoke". When you reach the exit, feel the door with the back of your hand. If the door feels cool, you can slowly open it to see if the area is free from fire. If the door feels hot, leave it closed and crawl to another exit. If the door is hot, the fire may be in the next room. You should always have two exits planned as an escape in the event of a fire.

Call for help

In an emergency the number to call is triple zero (000). When you dial triple zero (000) the operator will ask whether you need police, fire or ambulance, and then ask questions about the emergency. Try to answer the questions as best as you can – make sure you stay on the phone; don't hang up.

The operator will ask where the fire is, your name, your address and your contact details. It's a good idea to write this information down, memorise it if possible and keep it near the phone.



**In an
emergency
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