

Emergency Response Times - Hazard Class 3



Reporting period: 01 October to 31 December 2017

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of incidents where the standard of 10 minutes was met by any brigade	% of incidents where the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of incidents where the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of incidents where the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	194	33	32	97%	06:46	31	94%	06:46
02	Maryborough	41	13	11	85%	11:58	11	85%	11:58
05	Warrnambool	129	11	11	100%	06:36	11	100%	06:36
06	Colac	39	15	13	87%	10:01	13	87%	10:01
06	Terang	10	10	7	70%	11:30	7	70%	11:30
07	Belmont	143	16	16	100%	07:27	15	94%	07:27
07	Corio	229	22	22	100%	09:14	22	100%	09:14
07	Geelong City	225	11	9	82%	10:36	9	82%	10:36
07	Leopold	26	14	10	71%	11:45	10	71%	11:57
08	Berwick	122	41	39	95%	08:55	38	93%	09:19
08	Cranbourne	186	10	10	100%	07:38	9	90%	NULL
08	Crib Point	14	11	11	100%	09:07	9	82%	NULL
08	Dandenong	365	23	23	100%	09:18	22	96%	09:40
08	Dromana	36	10	7	70%	10:17	7	70%	NULL
08	Frankston	314	48	48	100%	07:54	48	100%	07:54
08	Hallam	261	23	22	96%	08:45	21	91%	08:45
08	Hastings	44	25	25	100%	08:38	24	96%	08:38
08	Mornington	78	11	11	100%	04:53	9	82%	04:53
08	Narre Warren	50	16	16	100%	08:42	16	100%	08:44
08	Officer	38	14	12	86%	10:36	3	21%	20:17
08	Pakenham	119	13	13	100%	05:40	13	100%	05:40
08	Patterson River	109	12	12	100%	08:15	12	100%	08:15
08	Rosebud	83	15	13	87%	11:19	13	87%	11:19
08	Rye	41	17	15	88%	10:42	9	53%	12:10
08	Skye	41	14	13	93%	08:58	10	71%	11:07
08	Sorrento	23	12	9	75%	10:47	9	75%	10:47
09	Drouin	27	13	12	92%	09:19	12	92%	09:18
09	Inverloch	16	10	10	100%	07:49	10	100%	07:44
09	Warragul	58	23	20	87%	10:05	20	87%	10:05
11	Bairnsdale	46	12	8	67%	11:17	8	67%	12:16
11	Lakes Entrance	25	12	2	17%	14:00	2	17%	14:14
12	Kilmore	42	18	17	94%	09:41	17	94%	09:41
13	Warburton	23	11	4	36%	11:53	4	36%	12:02
14	Caroline Springs	168	31	29	94%	09:20	28	90%	09:47
14	Craigieburn	160	14	14	100%	09:03	13	93%	09:03
14	Doreen	43	16	16	100%	09:13	15	94%	09:24

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14	Eltham	96	11	11	100%	08:05	11	100%	08:05
14	Hoppers Crossing	170	34	34	100%	07:31	32	94%	07:32
14	Melton	216	20	18	90%	08:34	17	85%	10:02
14	Mernda	39	14	13	93%	09:39	9	64%	12:06
14	Rockbank	33	16	16	100%	08:05	1	6%	NULL
14	Sunbury	102	11	11	100%	06:22	11	100%	06:22
14	Truganina	75	26	21	81%	10:53	9	35%	12:11
14	Werribee	112	36	34	94%	08:10	30	83%	09:15
14	Wollert & District	30	13	11	85%	15:36	2	15%	NULL
14	Wyndham Vale	68	12	12	100%	08:10	11	92%	08:10
15	Bacchus Marsh	58	16	16	100%	09:25	15	94%	09:33
15	Buninyong	20	10	10	100%	08:50	10	100%	08:50
16	Ararat	37	10	7	70%	10:12	7	70%	10:12
18	Irymple	29	14	11	79%	11:03	7	50%	20:29
18	Red Cliffs	23	10	7	70%	12:32	7	70%	12:32
18	Swan Hill	42	12	9	75%	11:06	8	67%	11:06
20	Echuca	44	16	15	94%	08:38	15	94%	08:38
22	Mooroopna	44	16	16	100%	08:52	15	94%	09:04
22	Shepparton	211	18	17	94%	09:56	17	94%	09:56
23	Wangaratta	74	22	22	100%	08:58	22	100%	08:58
24	Beechworth	27	18	14	78%	13:56	14	78%	11:51
24	Wodonga	96	15	15	100%	07:45	15	100%	07:45
24	Wodonga West	20	11	11	100%	09:23	10	91%	09:56

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at January 2018 and may be subject to change.