

CFA's objectives and goals

During 2002/03, the CFA Board adopted a new framework for future annual and corporate planning processes. This replaces previous vision and mission statements, and complements the Victorian Government's *Growing Victoria Together* policy, as well as providing the basis for meaningful performance measurements.

Purpose

CFA will create safe, self-sufficient and sustainable communities by developing and growing appropriate community partnerships contributing to Victoria's social, economic and financial well-being.

Outcomes

Victoria's communities are working continuously with CFA to improve their safety, self-sufficiency and sustainability.

CFA has established, and is continually enhancing, its capability to manage community demand for its services.

Objectives

CFA will actively create appropriate partnerships that produce and maintain safe, self-sufficient and sustainable communities.

CFA will be an organisation fully integrated with, and appropriately responsive to, the communities it serves.

CFA will have the capability to efficiently manage community demand for its services in a manner that provides a safe, appropriate, effective and timely response.

Goals

CFA will actively encourage the personal growth of its people by providing training to build their knowledge, capability and capacity to use superior leadership and management skills to create and grow safe, self-sufficient and sustainable communities.

CFA will continuously aim to be a truly united, highly flexible and capable organisation focused on responding efficiently and effectively to meeting the needs of communities with whom it is well aligned and firmly and fully integrated.

CFA will proactively create and foster the growth of robust community partnerships and service delivery relationships with community safety organisations.

CFA will continuously monitor and prioritise community demand for its services to build organisational capability and capacity that ensures appropriate and effective infrastructure is available to enable efficient delivery of services meeting community needs.

CFA will create, and continuously promote and develop, an organisational culture that actively enhances the safety, health and well-being of all CFA people.

Outputs

Prevention:

Strategies and services to prevent emergency events or lessen their impact.

Preparedness:

Strategies and services that allow CFA and the community to respond quickly and effectively to emergency events.

Response:

Strategies and services that allow CFA to control, limit or modify the emergency to reduce the consequences.

Recovery:

External: Strategies and services that allow CFA to support affected communities in their reconstruction of physical infrastructure and restoration of emotional, social, economic and physical well-being.

Internal: Strategies and services to return CFA to a state of preparedness after emergency situations.