

## Key achievements during 2002/03

Activity	References in this report
No reduction in service provided by CFA	17-18; 21
Increase the agreed capital works program and fund new initiatives through a 5% saving achieved from better managed delivery of products and services	22-23
Achieve a tangible response to the recommendations of the Linton Coronial Inquiry through implementation of the Safer Firefighting Action Plan	17
Consolidate increases in service levels	17-21
Achieve agreement for a standard fire station design	22
Implement the Brigade Management Model	18
Develop a long term, rigorous budget process	27
Finalise the Corporate Planning process	11-12
Respond to the Melbourne 2030 Department of Infrastructure document and the Infrastructure Planning Council/Investing in Our Future 2020 documents	11-12
Implement an improved internal financial reporting process achieved via the SAP financial system	23; 27
Commence activity based reporting	11-12
Prepare specific issue plans, including a five-year information and technology management strategy; environment management plan; and 10-year financial plan.	11-12
Enhance management of the capital works program (land, buildings, appliances and communications)	22-23
Commence implementation of the Government Infrastructure Management System (GIMS) asset management system	27
Continue the Personal Protective Clothing program	23
Commission the work to establish the interim SIPSaC Regional Call-taking and Dispatch centre in Ballarat	23
Develop the 'whole-of-CFA' training program	24-25
Fiskville capital works improvements	22-23
Ongoing key resource improvements under the Strategic Resource Initiative (SRI)	6; 14-27