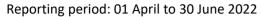
## **Emergency Response Times - Hazard Class 4**





CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.



## **Community Response**

These figures represent the service provided to the community by CFA in an emergency

	CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4		% of emergency incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
	02	Lancefield	13	11	11	100%	16:33
	12	Wandong	24	16	15	94%	15:09
	14	Rockbank	44	13	13	100%	10:19
	15	Smythesdale	16	14	14	100%	11:36

## Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

## Disclaimer:

This table is provided for information purposes only. The data is accurate as at 15 July 2022 and may be subject to change.