

# Emergency Response Times - Hazard Class 3



Reporting period: 01 January to 31 March 2022

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

## Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Gisborne	22	11	9	82%	10:21
02	Kyneton	25	10	8	80%	10:03
02	Maryborough	26	11	9	82%	10:10
08	Berwick	106	28	23	82%	11:06
08	Clyde	40	24	15	63%	14:33
08	Dromana	44	16	12	75%	11:19
08	Hastings	57	31	28	90%	09:59
08	Narre Warren North	32	21	18	86%	10:05
08	Officer	29	17	17	100%	07:48
08	San Remo	25	11		0%	18:51
09	Drouin	31	11	8	73%	13:01
09	Inverloch	25	12	11	92%	09:42
09	Warragul	39	13	12	92%	09:54
10	Sale	48	13	8	62%	11:22
11	Bairnsdale	53	10	4	40%	12:02
12	Kilmore	39	17	14	82%	12:34
12	Wallan	33	11	3	27%	13:56
13	Chirnside Park	28	11	11	100%	08:22
13	Emerald	25	10	10	100%	07:35
13	Montrose	35	12	12	100%	08:21
14	Kalkallo	74	36	24	67%	12:47
14	Rockbank	43	11	3	27%	11:46
14	Werribee	137	38	37	97%	09:01
14	Wollert & District	26	16	7	44%	12:00
14	Wyndham Vale	58	31	26	84%	10:06
15	Bacchus Marsh	62	10	9	90%	09:53
15	Ballarat	81	27	24	89%	10:01
15	Buninyong-Mt Helen	21	10	8	80%	11:22
15	Clunes	17	11	6	55%	23:00

# Emergency Response Times - Hazard Class 3



Reporting period: 01 January to 31 March 2022

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
15	Creswick	31	15	10	67%	12:45
15	Wendouree	95	31	29	94%	08:39
18	Merbein	19	11	7	64%	15:12
18	Swan Hill	29	11	10	91%	09:13
20	Echuca	40	11	11	100%	09:15
23	Benalla	26	10	9	90%	09:35

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 19 April 2022 and may be subject to change.