

Emergency Response Times - Hazard Class 3



Reporting period: 01 January to 31 March 2019

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response			Brigade Area Response		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	240	24	23	96%	06:54	23	96%	06:54
02	Maryborough	36	17	13	77%	10:41	13	77%	10:41
07	Corio	272	20	19	95%	08:49	17	85%	11:32
07	Lara	79	15	14	93%	09:48	13	87%	11:28
07	Leopold	30	22	21	96%	09:42	14	64%	10:43
08	Beaconsfield	25	12	11	92%	09:43	9	75%	09:43
08	Berwick	113	34	30	88%	10:04	30	88%	10:04
08	Dromana	53	15	10	67%	10:33	9	60%	11:05
08	Frankston	378	19	19	100%	08:54	18	95%	09:07
08	Hallam	275	16	16	100%	06:48	16	100%	06:50
08	Hastings	49	22	21	96%	08:48	21	96%	08:48
08	Mt Martha	21	10	10	100%	08:59	8	80%	12:19
08	Narre Warren North	32	12	12	100%	08:25	11	92%	09:18
08	Officer	29	17	15	88%	11:12	10	59%	12:03
08	Pakenham	130	23	23	100%	07:18	22	96%	07:50
08	Phillip Island	36	11	4	36%	12:59	4	36%	12:59
08	Rye	70	26	25	96%	09:49	24	92%	09:58
08	Sorrento	43	16	13	81%	10:48	12	75%	11:50
09	Drouin	34	14	13	93%	09:06	13	93%	09:06
09	Inverloch	19	10	10	100%	08:23	10	100%	08:19
09	Warragul	40	12	11	92%	09:36	11	92%	09:36
11	Lakes Entrance	23	10	2	20%	13:47	2	20%	13:47
12	Kilmore	37	18	14	78%	13:04	14	78%	13:04
12	Seymour	27	13	5	39%	12:48	4	31%	12:48
12	Wallan	37	11	4	36%	14:10	4	36%	14:10
13	Emerald	20	15	13	87%	10:42	13	87%	09:50
14	Caroline Springs	165	18	16	89%	10:02	15	83%	11:25
14	Doreen	40	20	18	90%	09:17	18	90%	09:25

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CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
14	Hoppers Crossing	162	15	15	100%	07:20	15	100%	07:20
14	Kal Kallo	42	17	10	59%	16:13	2	12%	16:11
14	Melton	219	16	12	75%	15:01	12	75%	15:01
14	Rockbank	34	17	5	29%	12:38		0%	NULL
14	Truganina	92	43	39	91%	09:58	26	61%	11:37
14	Werribee	136	37	35	95%	08:55	34	92%	09:17
14	Wollert & District	41	14	10	71%	11:57	4	29%	17:12
14	Wyndham Vale	50	13	11	85%	10:22	11	85%	10:22
15	Ballarat	107	17	15	88%	11:43	9	53%	13:00
15	Buninyong-Mt Helen	26	10	7	70%	10:50	7	70%	NULL
18	Swan Hill	39	20	18	90%	09:00	18	90%	09:00
20	Echuca	36	12	12	100%	08:17	12	100%	08:17
22	Cobram	38	13	7	54%	13:23	7	54%	13:23
22	Mooroopna	43	10	8	80%	10:17	8	80%	10:37
22	Shepparton	217	11	9	82%	12:57	8	73%	11:22
22	Yarrawonga	23	10	8	80%	10:08	8	80%	10:08
23	Wangaratta	66	13	12	92%	07:05	12	92%	07:05
24	Wodonga	120	17	10	59%	18:35	10	59%	18:35

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 Apr 2019 and may be subject to change.