

Emergency Response Times - Hazard Class 2



Reporting period: 01 January to 31 March 2022

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	30	11	6	55%	10:12
02	Eaglehawk	38	22	17	77%	08:26
02	Golden Square	22	14	12	86%	08:14
02	Kangaroo Flat	45	26	21	81%	08:33
05	Hamilton	43	12	7	58%	09:12
07	Geelong West	28	14	12	86%	08:29
07	Torquay	43	22	11	50%	10:35
08	Berwick	106	27	21	78%	09:05
08	Carrum Downs	69	34	26	77%	08:27
08	Edithvale	35	16	16	100%	07:40
08	Hampton Park	80	56	38	68%	10:52
08	Keysborough	26	21	18	86%	08:05
08	Langwarrin	37	12	9	75%	08:06
08	Mt Eliza	40	18	14	78%	09:14
08	Narre Warren	45	28	24	86%	08:37
08	Noble Park	63	40	40	100%	07:00
08	Rye	47	21	13	62%	09:49
08	Skye	35	11	4	36%	08:57
08	Sorrento	40	20	13	65%	09:52
08	Wonthaggi	42	14	7	50%	10:15
11	Bairnsdale	53	22	10	46%	10:40
13	Bayswater	48	38	34	90%	08:26
13	Ferntree Gully	49	25	24	96%	07:32
13	Healesville	45	10	7	70%	12:00
13	Lilydale	46	24	17	71%	08:59
13	Mooroolbark	33	19	14	74%	09:12

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				Community Response		
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13	Scoresby	73	56	45	80%	09:19
13	Warrandyte	58	42	37	88%	08:06
14	Doreen	44	10	6	60%	09:07
14	Epping	67	49	30	61%	10:24
14	Mernda	34	14	9	64%	10:05
14	Werribee	137	64	48	75%	08:28
15	Bacchus Marsh	62	24	17	71%	08:44
15	Ballarat	81	30	23	77%	08:40
15	Sebastopol	44	34	24	71%	08:48
15	Wendouree	95	41	36	88%	08:06
16	Stawell	44	16	11	69%	10:16
22	Mooroopna	36	12	8	67%	09:03

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 19 April 2022 and may be subject to change.