



# Emergency Response Times - Hazard Class 3

Reporting period: 01 April to 30 June 2023

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	18	14	6	43%	10:58
02	Maryborough	28	10	10	100%	08:19
05	Hamilton	28	11	9	82%	10:16
05	Port Fairy	13	10	6	60%	11:38
06	Terang	16	11	10	91%	08:34
07	Geelong West	22	14	14	100%	08:40
08	Hastings	28	11	11	100%	07:52
08	Mt Martha	20	10	10	100%	08:43
09	Drouin	29	11	6	55%	13:13
09	Warragul	43	21	19	91%	09:53
10	Sale	51	19	13	68%	11:54
11	Bairnsdale	53	11	7	64%	12:28
12	Wallan	41	11	2	18%	13:46
14	Kalkallo	51	33	16	49%	13:48
14	Rockbank	56	25	12	48%	12:11
14	Werribee	133	44	42	96%	09:16
14	Wollert & District	35	18	7	39%	15:06
14	Wyndham Vale	69	31	29	94%	09:33
15	Bacchus Marsh	49	28	24	86%	11:25
15	Ballarat	81	28	26	93%	09:44
15	Buninyong-Mt Helen	15	11	9	82%	10:13
15	Wendouree	48	22	20	91%	09:14
16	Ararat	27	11	8	73%	11:35
18	Irymple	21	12	9	75%	11:50
18	Red Cliffs	26	11	6	55%	16:53
18	Swan Hill	28	13	12	92%	09:47
20	Kyabram	19	12	10	83%	10:02



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23	Benalla	29	10	10	100%	08:39
24	Falls Creek	47	20	16	80%	10:55
24	Wodonga West	19	14	12	86%	10:02

#### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

#### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 July 2023 and may be subject to change.