



## Emergency Response Times - Hazard Class 2

Reporting period: 01 April to 30 June 2023

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	28	19	15	79%	10:40
02	Kangaroo Flat	29	18	17	94%	07:33
06	Colac	38	16	7	44%	12:09
07	Connewarre	16	10	2	20%	11:19
07	Drysdale	25	17	7	41%	10:28
07	Grovedale	30	21	9	43%	09:45
07	Highton	13	10	8	80%	08:16
07	Leopold	22	10	4	40%	10:39
07	Queenscliff	17	10	2	20%	10:00
07	Torquay	43	33	21	64%	09:42
08	Berwick	104	50	50	100%	07:05
08	Carrum Downs	60	38	33	87%	08:35
08	Clyde	39	16	2	13%	11:45
08	Hampton Park	88	59	36	61%	10:02
08	Hastings	28	11	8	73%	08:27
08	Keysborough	16	11	11	100%	07:16
08	Langwarrin	30	16	10	63%	08:37
08	Mt Eliza	24	12	10	83%	08:15
08	Narre Warren	48	28	26	93%	07:45
08	Noble Park	42	24	24	100%	06:25
08	Officer	46	15	11	73%	08:34
08	Phillip Island	28	11	6	55%	12:20
08	Rye	26	14	9	64%	11:41
08	Skye	24	11	6	55%	09:13



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				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
08	Somerville	24	12	12	100%	07:23
08	Sorrento	26	19	9	47%	10:22
08	Wonthaggi	26	10	3	30%	11:04
11	Bairnsdale	53	10	4	40%	10:53
13	Bayswater	39	26	26	100%	07:00
13	Chirnside Park	32	28	22	79%	08:49
13	Ferntree Gully	52	32	31	97%	07:09
13	Lilydale	33	24	16	67%	09:44
13	Montrose	21	13	13	100%	06:36
13	Mooroolbark	21	14	8	57%	08:33
13	Scoresby	77	63	53	84%	08:16
13	Warrandyte	37	20	16	80%	08:18
14	Diamond Creek	16	10	9	90%	07:43
14	Doreen	31	12	3	25%	09:38
14	Epping	60	50	27	54%	10:09
14	Mernda	34	23	13	57%	11:30
14	Plenty	18	10	9	90%	07:55
14	Werribee	133	37	30	81%	08:43
15	Ballarat	81	32	28	88%	08:30
15	Sebastopol	44	27	20	74%	09:43
15	Wendouree	48	16	14	88%	08:10

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.



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This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 17 July 2023 and may be subject to change.